

Connect+

1.5.2 Software Update Now Available

A new general release version of Connect+ has been released and is available for customer upgrade.

For more information, visit the Connect+ page on the Copeland website:

<https://www.copeland.com/en-us/products/controls-monitoring-systems/facility-monitoring/connect>



Connect+ Adds the Following Enhancements and Fixes:

Table 1: Connect+ 1.5.2 Features and Fix Matrix

Feature Module	Enhancements and Fixes
Support Danfoss	<ul style="list-style-type: none"> ➤ Support added for Danfoss AK-SC255 and AK-SC355 alarms in Connect+
Security	<ul style="list-style-type: none"> ➤ Support added for company credentials by Single Sign-on for mobile devices.
Advisory View	<ul style="list-style-type: none"> ➤ Enhanced Advisory View page is now more intuitive with improved ease of use. ➤ Displays both Active and Return to Normal alarms for past 24 hours in Advisory View page by default. ➤ Corrected alarm status when an alarm has Returned to Normal but still shows Active in rare cases. ➤ If Active and Return to Normal alarms are received at the same time, both alarms will be included in the email.
Other Fixes	<ul style="list-style-type: none"> ➤ Enhanced Status screen of Flexible Combiner to show right-click menu when a point is highlighted. ➤ Updated email content of Setpoint Exception to show most up-to-date information. ➤ Added separate Setpoint Resolution and Setpoint Broadcast privileges to make it unnecessary to assign Setpoint Broadcast privilege when using Setpoint Resolution function. ➤ Fixed exporting of the Approve/Reject Changes with fatal error. ➤ Corrected Setpoint Resolution activity status when it is triggered by schedule. ➤ Corrected Activity Status of Xweb Terminal Mode if opened from the Advisory Map. ➤ Corrected log timestamp when the controller is set to GMT+10, GMT+10:30, GMT+11:00 time zone.

Minimum Hardware Requirement Changes:

Minimum of a 2 CPU 2.5 Ghz Xeon or iCore class (or equivalent) and 4 GB memory with 50 GB disk space is recommended. For better performance with more than 200 sites connected or frequent log retrieval a 4 CPU and 8 GB memory with 100 GB disk space is recommended.

Supported Databases:

- Microsoft SQL Server 2019 (64 bit)
- Microsoft SQL Server 2016 (64 bit)

Please note that Oracle Database and MySQL Databases are NOT supported.

Supported Application Server Platforms (Microsoft Windows only):

- Microsoft Windows Server 2019 R2 Enterprise
- Microsoft Windows Server 2016 R2 Enterprise
- Microsoft Windows Server 2012 R2 Enterprise
- Microsoft Windows Server 2008 R2 Enterprise

Supported Browsers:

- Limited support for Microsoft IE9, IE10, and IE11, Edge
- Latest version of Chrome
- Latest version of Firefox

Supported Controller Versions:

- E2 3.10F05/4.10F05
- Site Supervisor 2.18F02
- E3 2.18F02
- Danfoss AK-SC255 2.246, AK-SC355 3.105, AK-SM880 8.053
- XWEB EVO 5.6.0, Lidl 13

Note some older device versions may no longer be compatible. Contact Technical Support for more information.

For Technical Support:

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Scan the QR code to
access the Connect+
web page:



Visit our website at copeland.com/en-us/products/controls-monitoring-systems for the latest technical documentation and updates.

For Technical Support call **833-409-7505** or email ColdChain.TechnicalServices@Copeland.com