Supervisory Control Platform

Update Advisory Supervisory Control Platform Firmware 2.24F01

A new general release version of the Supervisory Controller firmware version 2.24F01 has been released and is available for customer upgrade. For more information, visit the Supervisory Control page on the Copeland website:

https://www.copeland.com/en-us/products/controls-monitoring-systems/facility-controls-electronics/facility-and-system-controls/supervisory-controls-platform

IMPORTANT:

 Reset or power cycle an upgraded E3 approximately 10 minutes after the upgrade is complete.

Who Should Update

Copeland recommends that all customers upgrade their Supervisory Controllers and PCs running Connect+ to the latest version to take advantage of the latest fixes and enhancements listed in *Table 3 on page 2*.

All customers who use any of the features below are advised to upgrade to Supervisory Controller 2.24F01, and customers using any of the features listed in *Table 3 on page 2*.

Logging Groups	Control Link boards
Alarms	Lighting Application
Online Help	Monitoring
Time Schedule	System Logging
XM Devices	NVR boards
Certificate Management	XJM60D Devices



CONNECT+ UPDATE RECOMMENDED

Table 1: Supervisory Controller and Connect+ Compatibility Matrix

Supervisory Controller Version	Recommended Connect+ Version
2.24F01	1.5.6F01

It is recommended to upgrade to the latest Connect+ version. If you plan to upgrade Supervisory Controllers and Connect+ at the same time, upgrade Connect+ to the latest version first, then update the Supervisory controllers. Contact Copeland for more information about upgrading.

CONTROLLER FIRMWARE COMPATIBILITY

Table 2: Firmware Platform Mapping

Firmware	Platform
E3_#.####_ Display_Update	E3 only
E3_#.####_ Firmware_Update	E3 and Site Supervisor
SS_#.####_ Firmware_Update	Site Supervisor only

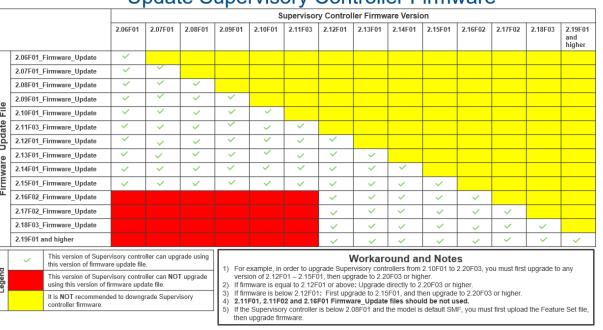
Table 3: Supervisory Controller 2.24F01 Feature and Fix Matrix

Features and Fix Descriptions	Supported in Supervisory Controllers 2.24F01
Features	
Alarm Communication ➤ The Alarm Comm relay out will no longer remain ON intermittently.	✓
NVR Overlay ➤ NVR boards can now be replaced with Site Supervisor and E3 Controllers.	✓
Control Link ➤ Integration support added for Control Link controllers.	✓
System Logs ➤ All logs can now be selected for download with a single command using the Download button.	✓
 UI Enhancements ➤ Help documentation link added. ➤ Highlighted items now appear in a darker blue color. ➤ Application list on details page now supports auto scroll. 	✓
Certificate Management ➤ Support for MQTT added.	✓

Table 3: Supervisory Controller 2.24F01 Feature and Fix Matrix

Features and Fix Descriptions	Supported in Supervisory Controllers 2.24F01
Fixes	
Logging Groups ➤ Default archived to SD even if SD no longer exists.	✓
Online Help ➤ Online help enhancements added.	✓
Time and Date ➤ Time Zone parameter will appear in the first field of the Time Setup parameters.	✓
Monitoring➤ Return-to-Normal (RTN) status and RTN time now available in the monitoring advisory.	✓
Time Schedule ➤ Schedule has been added to the HTML file.	✓
 XJM60D Device ➤ AO Lower Scalex(UAix) and AO Upper Scalex(LAix) moved from the Regulation tab to the Analog Inputs tab. ➤ AO Low End Limit and AO High End Limit Engineering units are now the correct values. 	✓
 Logging Unit no longer displays "ACK Timeout" when adding logging points, or "Get all the log points from cache file failed" when clicking on existing log groups. 	✓
Lighting Application ➤ "Bypass" alarm can now be disabled.	✓

Update Supervisory Controller Firmware



For more information on firmware upgrades, see the 026-4184 Upgrade Advisory:

https://www.copeland.com/documents/026-4184-upgrade-advisory-for-all-supervisory-controller-versions-before-2-19f01-en-7981974.pdf

For more information on E3 firmware upgrades before 2.20F03, see the 026-4185 Upgrade Advisory:

https://www.copeland.com/documents/026-4185-upgrade-advisory-for-e3-controller-versions-below-2-20f03-en-8070726.pdf

Supported Browsers

- Microsoft Edge v88 and later
- Mozilla Firefox 11 and later
- Google Chrome 61.0 and later
- Apple Safari® on iOS10 (iPhone® 5C, iPad® 4) and later
- · Webview on Android 5.0 (Samsung Galaxy S4) and later

For Copeland Digital Cold Chain Technical Support

- 833-409-7505
- ColdChain.TechnicalServices@Copeland.com

Visit our website at copeland.com/en-us/products/controls-monitoring-systems for the latest technical documentation and updates.

For Technical Support call 833-409-7505 or email ColdChain. Technical Services@Copeland.com

