Site Supervisor

Update Advisory Site Supervisor 2.11F02

A new general release version of the Site Supervisor Controller firmware, version 2.11F02, has been released and is available for customer upgrade. For more information, visit the Site Supervisor page on the Copeland website:

https://www.copeland.com/en-us/products/controls-monitoring-systems/ facility-controls-electronics/facility-and-system-controls/supervisory-controlsplatform



Site Supervisor 2.11F02 Adds the Following Enhancements:

Table 1: Site Supervisor 2.11F02 Fix Matrix

| Fix Descriptions | Supported in Site Supervisor 2.11F02 |
|--|---|
| Fixes | |
| Memory Optimization Memory resource utilization is now optimized in the Supervisor when used with Connect+ | ✓ |
| Onboard Relay Invert Logic Onboard relays with invert logic now retain invert logic after upgrade. | 4 |
| USB Format ➤ Supervisor will now mount all USB formats. | 1 |
| Corrected Issue - Recursion Error Recursion error fixed for Modbus devices. Example: | |
| <pre>UD_INITY 00/1/3210 00/10/10 - Device(UmmerXRTXCL_56_000.type:XRTXCL_IID)37204434) execute script function(BunCantrol) failed: Stack/nego collision (insufficient stack size) 00/1/3/230 00/10/10 - 00/10/20 0</pre> | • |



Who Should Update

Copeland recommends that all customers upgrade their Site Supervisor Controllers and PCs running Site Manager to the latest version to take advantage of the latest fixes and enhancements listed above.

All customers who meet one or more of the requirements below are advised to upgrade to Site Supervisor 2.11F02: Customers using any of the features listed in Table 1:

Site Manager and Connect+ Minimum Version Compatibility

Table 2: Site Manager and Connect+ Compatibility Matrix

*2.08F01 Site Manager Minimum Version 18.2.2

Site Supervisor

2.11F02 Connect+ Minimum Version

Site Supervisor

1.4.0

Connect+ Update Required

Site Supervisor version 2.11F02 requires Connect+ 1.4.0 or greater. It is recommended the latest version of Connect+ be installed for best practices. *<u>Note that Site Manager is not supported by Site Supervisor versions above 2.08F01</u>. If communication with Connect+ is required, upgrade Connect+ to the latest version first, then update the Site Supervisor Controllers. Contact Copeland for more information about upgrading.

For Technical Support:

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Scan the QR code to access the Supervisory Control Platform web page:



Visit our website at copeland.com/en-us/products/controls-monitoring-systems for the latest technical documentation and updates. For Technical Support call 833-409-7505 or email ColdChain.TechnicalServices@Copeland.com

026-4058 R1

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