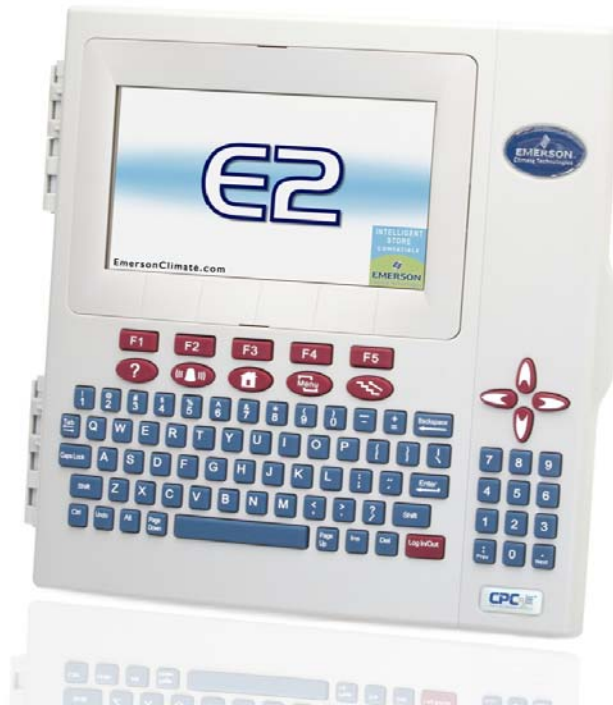




Operator's Guide for E2 Refrigeration, BX HVAC and CX Convenience Store Controllers



Applicable to E2 firmware versions 4.0 and above



Retail Solutions
3240 Town Point Drive NW, Suite 100
Kennesaw, GA 30144, USA

Phone 770-425-2724
Fax 770-425-9319

FCC COMPLIANCE NOTICE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CE COMPLIANCE NOTICE

Class A Product Information for E2 Controllers:

The Retail Solutions Einstein and E2 controllers are Class A products. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures. This covers:

- All E2 family product types: RX - Refrigeration Controller (845-xxxx), BX - Building/HVAC Controller (845-xxxx), CX- Convenience Store Controller (845-xxxx), and all version models: (300, 400, 500).

Table of Contents

| | |
|--|------------|
| 1 LOGGING ON AND ACCESS LEVELS..... | 1 |
| 2 HOME SCREENS..... | 1 |
| 2.1 THE E2 HOME SCREEN..... | 1 |
| 2.1.1 RX Home Screen | 1 |
| 2.1.2 BX Home Screen | 2 |
| 2.1.3 CX Home Screen | 2 |
| 2.2 SCREEN TYPES..... | 3 |
| 3 MENUS AND SET UP OPTIONS..... | 5 |
| 3.1 MENUS..... | 5 |
| 3.2 THE E2 KEYPAD | 7 |
| 3.3 TOGGING FULL OPTIONS | 10 |
| 3.4 CUSTOMIZING THE HOME SCREEN | 10 |
| 3.5 MANUAL DEFROST AND CLEAN MODE..... | 10 |
| 3.6 OVERRIDES | 11 |
| 3.7 ALARMS..... | 12 |
| 3.7.1 Accessing the Alarm Advisory Log | 12 |
| 3.7.2 Viewing the Controller Advisory Log | 12 |
| 3.7.3 Date and Time | 12 |
| 3.7.4 State..... | 12 |
| 3.7.5 Ack/Reset State..... | 12 |
| 3.7.6 Area Ctrl: Application: Property..... | 13 |
| 3.7.7 Advisory Message | 13 |
| 3.7.8 Acknowledging, Resetting, and Clearing Log Entries..... | 13 |
| 3.7.8.1 Acknowledging..... | 13 |
| 3.7.8.2 Resetting | 13 |
| 3.7.8.3 Clearing..... | 13 |
| 3.7.9 Facility Status Display (FSD) Alarms | 14 |
| 4 VIEWING INPUTS AND OUTPUTS..... | 15 |
| 4.1 LOCATING LOGGED INPUTS/OUTPUTS..... | 15 |
| 4.1.1 Home/Status Screens..... | 15 |
| 4.1.1.1 Setup Screens..... | 15 |
| 4.1.1.2 Setting Up Input and Output Pointers | 15 |
| 4.1.2 Log View | 16 |
| 4.1.3 The Graph View | 17 |
| 4.1.4 Zooming In and Out..... | 17 |
| 4.1.5 Checking Boards Online | 17 |
| 4.2 CHECKING STATUS SCREENS | 18 |
| 5 NAMING CONVENTIONS FOR E2 CONTROLLERS, APPLICATIONS, AND POINTS | 18 |
| APPENDIX A: TROUBLESHOOTING | A-1 |

The Operator's Guide is a general overview of the E2 interface, key pad functionality, menus, and more including E2 home screens, logging on, navigation, customizing the home screen, overrides, and alarms. For more information, refer to the complete E2 Manual P/N 026-1614.

1 Logging On and Access Levels

An E2 may be programmed with up to 25 different users. A user basically consists of a username, a password, and an access level. Whenever a username and password are entered during login, the E2 searches the user records for the username and password. If found, the E2 will log the user in at the access level configured for the user in the user records.

The access level determines how many of the E2's features the user may use. The E2 uses four access levels, one being the lowest, and four being the highest. **Table 1-1** gives a description of each level and the capabilities they have access to.

| | |
|----------------|--|
| Level 1 | Read-only access. Users may generally only view status screens, setpoints, and some system settings. |
| Level 2 | Setpoint and bypass access. Users may perform all the tasks a level 1 user may, and they may also change control setpoints and bypass some devices. |
| Level 3 | Configuration and override access. Users may perform all the tasks a level 2 user may, and they may also override system settings, create new cells, and program new applications. |
| Level 4 | System Administrator access. All E2 functions are accessible by a level 4 user. |

Table 1-1 - User Access Levels

2 Home Screens

2.1 The E2 Home Screen

The Main Status or Home screen (**Figure 2-1** and **Figure 2-2**) is divided into sections that display the current status in areas of importance in the system (i.e., for RX: suction groups, compressor stages active, circuits, condensers, sensor control, and for BX: OAT, demand control, power monitoring, light schedules, zones, AHUs, and sensor control). Time, date, and alarm status are displayed along the top of the screen. The display is backlit, but turns off to save energy after a determined amount of time. Press any key to bring the display back up.

The Home screen acts as a master and default screen for all the functions of E2 and can be customized according to the user's needs (see **Section 3.5, Manual Defrost and Clean Mode**).

2.1.1 RX Home Screen

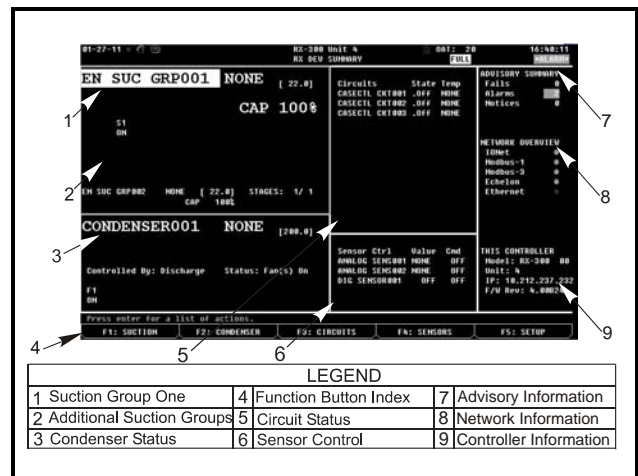


Figure 2-1 - RX Home Screen

Suction Groups Section

The first section of the RX Home screen is the Suction Groups section located in the top left corner. The large letters have the name of Suction Group 1 along with information on compressor stages active, and the current pressure setpoint. Setpoints, status, percentages of capacities, and which stages are active for each suction group are displayed as well. The suction group that is displayed in the large block at the top left of the screen is the group that is named *alphabetically* first of the suction groups.

Circuit Status Section

To the right of the Suction Groups section is the Circuit Status section. Both the Standard Circuits and the Case Controllers are listed in this screen. The circuit names,

their current status, and temperatures are listed.

Condenser Section

This section is located at the bottom left of the screen and contains information on the status of the condenser, such as the discharge setpoint and individual fan states.

Sensor Control

Below the Circuits section at the bottom right of the screen is the Sensor Control section where Control Value and Command information are displayed.

2.1.2 BX Home Screen

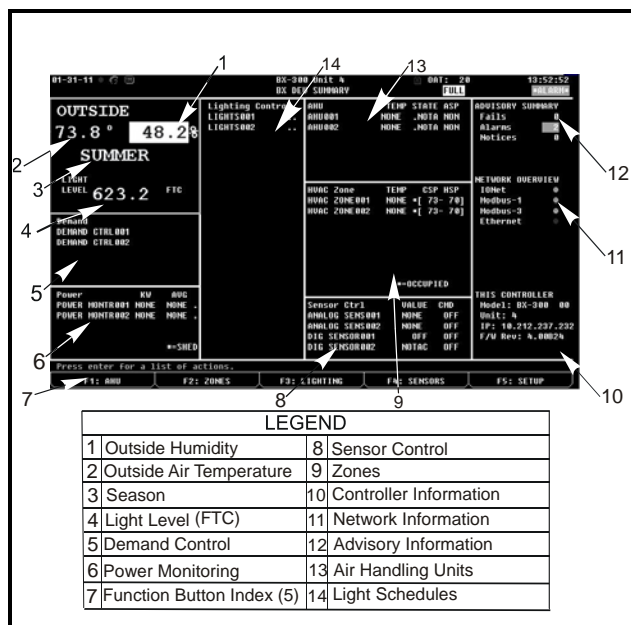


Figure 2-2 - BX Home Screen

OAT Section

The upper-left hand section of the BX Home screen contains status information for four different values, including outside air temperature, humidity percentage, season, and light level.

Demand Control Section

Directly below the OAT section is demand control status information, which shows the number of applications and number of loads being shed.

Power Monitoring Section

In the lowest left-hand corner of the BX Home screen is the power monitoring section, containing active KW and average power information.

Light Schedules Section

In the center of the BX Home screen is ON and OFF status information for light schedules.

Air Handling Units Section

Located at the top right-hand corner of the BX Home

screen, the AHU section shows the number of AHUs, temperature, state, and ASP information for each.

Zones Section

Directly below the AHU section is the Zones section, which shows the number of zones, temperature, whether or not the application is in occupied mode, CSP and HSP.

Sensor Control Section

Sensor Control is at the bottom right-hand corner of the BX Home screen and contains analog and digital sensors, value, command, and status information.

2.1.3 CX Home Screen

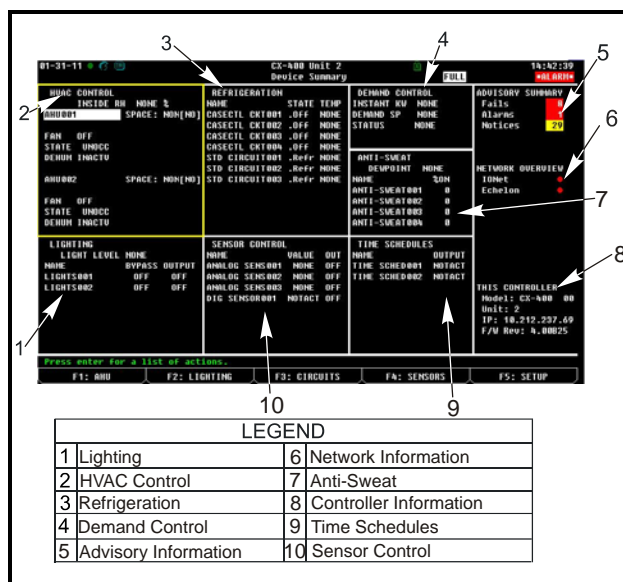


Figure 2-3 - CX Home Screen

Lighting Control Section

The lower left-hand corner of the screen shows name and bypass output for the lighting circuits.

HVAC Control Section

The top left-hand corner of the screen shows whether the fans are ON or OFF, state, and dehumidification status of the first two air handlers in the sequence.

Refrigeration Control Section

The top center of the screen shows the name, state, and current temperature of standard circuits.

Demand Control Section

The top right-hand corner of the screen shows the status of the Demand Control application.

Anti-Sweat Control Section

The middle right-hand section of the screen shows name and percent ON information for each anti-sweat application.

Sensor Control Section

The bottom center section of the screen shows both analog and digital sensor control, name, and command output.

Time Schedules Section

The lower right-hand section of the screen shows the name and current status of time schedules.

2.2 Screen Types

Summary Screens

Summary screens let you view status information for multiple applications of the same type. For example, (*Figure 2-4*) is the Circuits Summary screen in the E2 RX controller. This screen shows the name, state, temperature, setpoint, alarm, refrigeration, and defrost information for all defined standard and case control circuits displayed. To see a more detailed status when on an application summary screen, highlight the desired application from the list with the arrow keys and press Enter. This will take you to the Status screen.

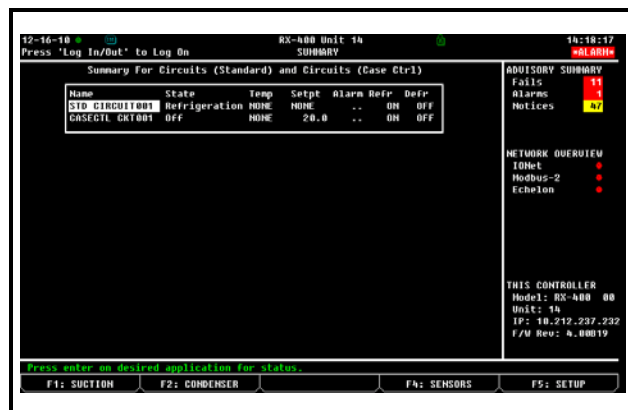


Figure 2-4 - Summary Screen (RX-400 Version Shown)

Status Screens

Status screens are real-time views of application functions. They show the current status of all outputs, the current values of all inputs, and other important data such as control setpoints, run times, and whether or not bypasses or overrides are active.

Each status screen is specially designed to provide a concise at-a-glance view of how one or more systems are functioning.

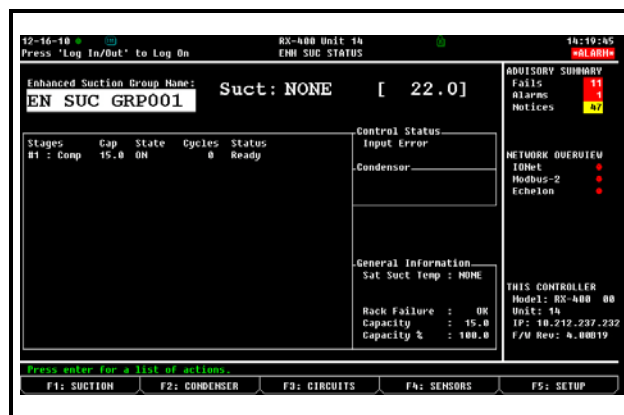


Figure 2-5 - Status Screen (RX-400 Version Shown)

Setup Screens

The Setup utility is the interface used to change settings and setpoints, and define inputs and outputs in the E2. *Figure 10-11* (section of the E2 manual, P/N 026-1614) shows a typical Setup screen and its primary elements.

Index Tabs:

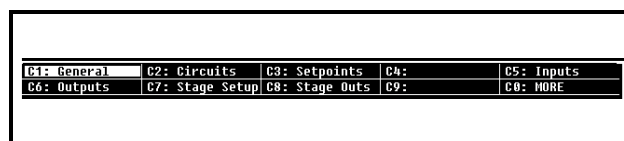


Figure 2-6 - Index Tabs (RX-400 Version Shown)

The 10 boxes at the top of the screen labeled C1 through C0 are known as the index tabs. These tabs provide you with a short index of the screens that are used to set up an application. C1 through C0 represent the screen numbers (C1 being screen 1, C2 being screen 2, and so on.) Press the Ctrl key and the number of the index tab (next to the C) and the cursor highlights that index tab.

Each of the Setup screens that you may access will have a name beside its number. In *Figure 10-11*, for example, you will notice some tabs have names, while others are blank. This is because there are only four screens in the Setup for this particular application; C3 is not an accessible screen.

There are several reasons why a tab may be inaccessible (i.e., without a name next to the number):

- The tab (and the corresponding screen) is unused and reserved for later revisions.
- The screen may only be accessed when running in Full Options mode (see **Section 3.4, Customizing the Home Screen**).

- The screen may require one or more fields to be set to certain values before the screen may be accessed. For example, a screen containing nothing but compressor proof input definitions might be hidden if there is a field on another screen that tells the system there are no proof checking devices on the group's compressors. To access this screen, you would have to set this field to **YES**.

The screen you are currently in is always highlighted in the screen's index tab. For example, because Screen 1 is displayed, tab **C1** is highlighted.

As you move to other screens within Setup, the highlight will move to different tabs to indicate which screen will be displayed.

Header Icons:



Figure 2-7 - Header Icons

At the very top of every screen in the E2, there are icons that indicate various stages of activity, number of users logged into the controller, battery alerts, connectivity status, and more.

| Icon | Description |
|------|----------------------------------|
| | Single user is logged in |
| | Multi-users are logged in |
| | Terminal mode in use |
| | E2 is connected to Ethernet |
| | Wait, or system is busy |
| | Disk activity, or saving to disk |
| | Caps lock is ON |

Table 2-1 - Header Icons and Descriptions

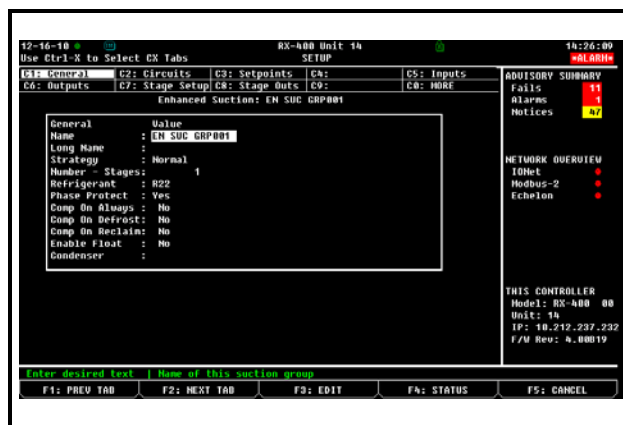



Figure 2-8 - Setup Screen (RX-400 Version Shown)

3 Menus and Set Up Options

3.1 Menu

Main Menu

The Main Menu is accessed by pressing the  key. This menu gives you direct access to applications such as Suction Groups, Condensers, Circuits, Air Handling Units, Zones, Light Schedules, and Sensor Controls applications, (depending on which controller type you are using) as well as all configured applications in the controller. The Main Menu also allows you to add and delete applications, gives system configuration abilities, and shows status information for inputs and outputs, network, graphs and logs.

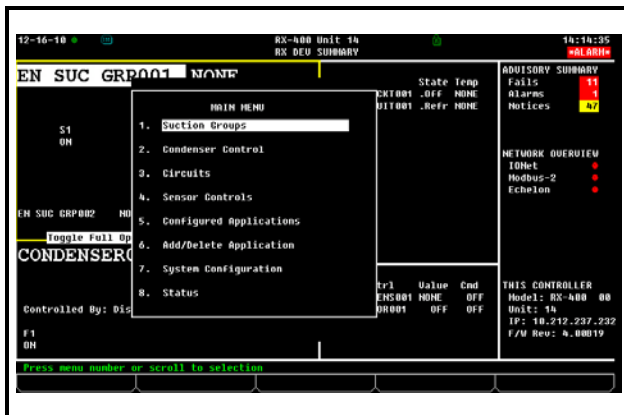


Figure 3-1 - Main Menu

The System Configuration Menu

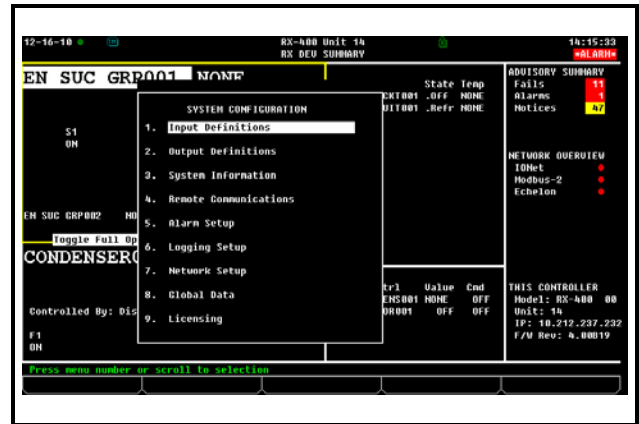




Figure 3-2 - System Configuration Menu

The System Configuration Menu is one of the menus used to set up the E2. Included options are Input/Output Definitions, internal system information, remote communications, global data, alarm, logging, and network setup information.

To open the System Configuration menu:

1. Press 
2. Press  (System Configuration)

The System Configuration menu contains nine menu items:

| Menu Option | Description |
|---------------------------|--|
| 1 - Input Definitions | View the status of all input boards, as well as set up individual points on the I/O boards. |
| 2 - Output Definitions | View the status of all output boards, as well as set up individual points on the I/O boards. |
| 3 - System Information | Menu that gives access to more E2 setup options and information. |
| 4 - Remote Communications | Gives access to modem information, dial-out setup, and TCP/IP. |

Table 3-1 - System Configuration Menu Options

| Menu Option | Description |
|-------------------|--|
| 5 - Alarm Setup | Set up dial-outs and alarm reporting for the current E2. |
| 6 - Logging Setup | Enter information about Logging Group applications such as the sampling frequency and total number of samples. |
| 7 - Network Setup | Accesses the Network Setup menu where you can view and/or change the configuration of the Echelon and RS485 I/O Networks, set up boards, controllers, routers, and make controller associations. |
| 8 - Global Data | Configure one or more analog or digital sensors to be used as "global" values by all E2s. |
| 9 - Licensing | Select this option to access the License Report screen that lists all the applications in E2 that are currently licensed and the number of each type of applications that are in use. You can also add additional licenses by pressing F1. |

Table 3-1 - System Configuration Menu Options

passwords, toggle full options, general information about the controller, and other important data.

The System Information Menu is another menu used to set up the E2. The options in this menu allow setting up time and date, passwords, toggle full options, general information about the controller, and other important data.

To open the System Information Menu:

1. Press **Menu**
2. Press **& 7** (System Configuration)
3. Press **# 3** (System Information)

The System Information menu contains nine menu items:

| Menu Option | Description |
|-----------------------------|---|
| 1 - General Controller Info | Edit general information about the E2, such as engineering units, and summer/winter change-over specifications. |
| 2 - Time and Date | Change the current date and time, and specify date formats. |
| 3 - Passwords/User Access | Set up usernames and passwords, and define security level requirements. |
| 4 - Firmware Revision | Read-only information screen that contains current system version information |

Table 3-2 - System Information Menu Options

The System Information Menu

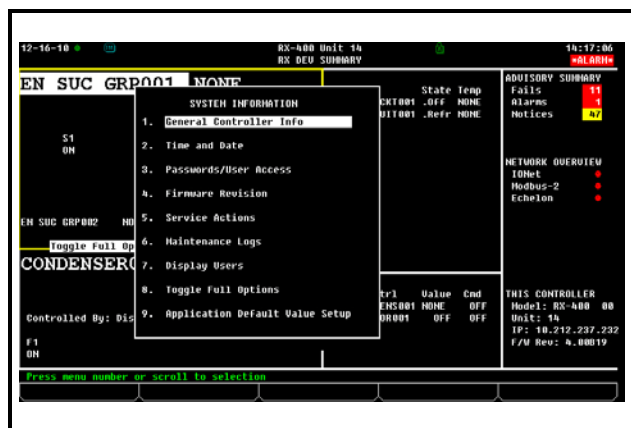



Figure 3-3 - System Information Menu

The System Information menu is used to set up the E2. The options in this menu allow setting up time and date,

| Menu Option | Description |
|-------------------------------------|--|
| 5 - Service Actions | Set up system diagnostics (memory and execution info), and perform advanced functions (system resets and firmware update). |
| 6 - Note Pad | Writable field for technician to make notes about changes made or general information. |
| 7 - Display Users | Enter information about Logging Group applications such as the sampling frequency and total number of samples. |
| 8 - Toggle Full Options | When set to on, FULL will appear at the top right of the screen and gives user full access to options and applications. |
| 9 - Application Default Value Setup | Choose the default values most appropriate to the refrigeration control components in the system. |

Table 3-2 - System Information Menu Options

Actions Menu

Functions such as graphing, point logging, overriding, expanded information, setup, detailed status, and manual defrosting can be initiated from the Actions Menu box by pressing the  key from the Home screen or any status screen. When you press the Enter key, only the options that are appropriate to the current field and application will be displayed; all others will be hidden.

For example, if Enter is pressed when a circuit is highlighted, the Actions Menu would display all available options for that circuit, such as Manual Defrost, meaning that by selecting Manual Defrost the Manual Defrost screen would come up for that particular circuit.

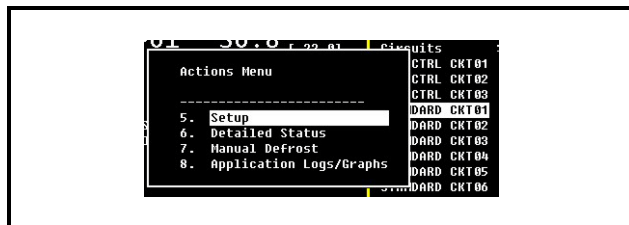


Figure 3-4 - Example Actions Menu for Standard Circuit

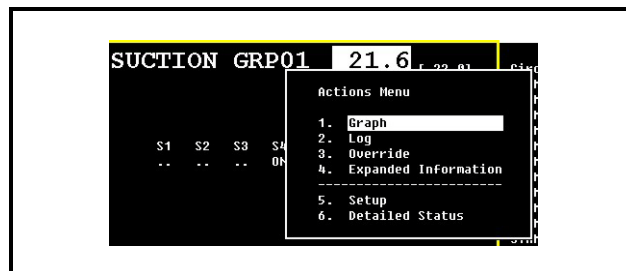



Figure 3-5 - Example Actions Menu for Suction Group Value

3.2 The E2 Keypad




The Cursor

The cursor highlights individual fields on the E2 screen, allowing you to change their contents and/or select them to perform other functions like viewing logs/graphs or setting alarm parameters. The E2 includes arrow keys for the user to easily navigate the cursor around each screen. Areas can be accessed for detailed information and certain functions by guiding the cursor with the arrow keys.

The Tab Key

When an E2 screen is split into multiple areas (like the default Main Status screen), the Tab  key moves the cursor to each section of the current screen. The border around each section is highlighted by the cursor so the user will know which section the cursor is on.

The Enter Key

Pressing the  key from the Home screen or any application status screen will pop up the **Actions Menu**. If an option is highlighted when  is pressed, that highlighted option is selected. Pressing  on an application summary screen will bring you to the status screen of that application.

Keypad

| Key | RX and BX Function | Description |
|-----|------------------------------|---|
| ! | PREV TAB | Moves backward one screen |
| @ | NEXT TAB | Moves forward one screen |
| # | EDIT | Opens the Edit Menu box |
| \$ | STATUS, OVERRIDE, or LOOK UP | Opens the Detailed Status screen, Opens the Override Update screen, or Look Up Tables |
| % | SETUP, or CANCEL | Opens the Setup screens, or Cancels an operation |

Table 3-3 - Function Keys for Setup Screens

| Key | RX Function | BX Function |
|-----|----------------------------------|---------------|
| ! | SUCTION GROUP | AHU |
| @ | CONDENSERS | ZONES |
| # | STANDARD and CASE CIRCUITS | LIGHTING |
| \$ | SENSOR CONTROL, POWER MONITORING | SENSORS |
| % | SETUP, CANCEL | SETUP, CANCEL |

Table 3-4 - Function Keys for Status Screens

| Key | Function |
|-----|--|
| ^ | The Help key opens the Help menu |
| & | The Alarms key opens the Alarms Advisory Log |
| * | The Home key opens the Home screen |
| (| The Menu key opens the Main Menu |
|) | The Back key moves you back to the previous screen |

Table 3-5 - Icon Function Keys

- The Help key opens a pop-up window containing either information about the screen or menu

you are currently on, or information about the input, output, or setpoint you have highlighted with the cursor (if available). After the Help key has been pressed, will open the General Help menu containing Troubleshooting options. Press the and keys together at any time to open General Help.

- The Alarms key displays the alarm advisory log that shows all the current alarms in the E2.
- When the Home key is pressed from any location, the Home screen opens.
- When the Menu key is pressed from any location, the Main Menu opens.
- The Back key will take you to the previous screen.

Pressing from an application status screen, Home screen, or Input/Output Status screen brings up the Actions Menu and gives the user access to controller functions such as graphing, logging, setup, and detailed status.

The Log In/Out Key

The Log In/Out key brings up the current E2 User Login Screen when logging in. If the Log In/Out key is pressed in order to log out and there is data on the screen that has been edited and not saved, a dialog box opens asking if the data should be saved. If **Yes** is selected, the data is saved, the user is logged out and returned to the Home screen. If **No** is selected, the dialog box closes and the screen is refreshed as necessary. Pressing the Log In/Out key in order to log out when no data needs to be saved simply logs the user out and returns to the Home screen.

Four Directional Arrow Keys

Directional arrow keys move the cursor in the direction of the arrow pressed. The arrow keys are always functional on menus and can be used to move from section to section on the Home and Status screens.

Page Up/Page Down Keys

The Page Up and Page Down keys scroll the user through menus, application summary screens, and setup screens too large to fit on one screen.

Ctrl Page Up/Ctrl Page Down Keys

The Ctrl Page Up or Ctrl Page Down keys on an application setup screen take the user to the next or previous application on the same screen.

Numeric Keypad

The numeric keypad is fully functional from both the

front panel and an external keyboard.

Hot Keys

Hot Keys are quick and easy shortcuts to frequently used functions and applications. For a complete menu screen that lists all Hot Keys and how to access them, press the **Alt** key and the **?** key together.

Use the control keys **Ctrl** to access Insert Mode, Edit Mode, and Names. Pressing **Ctrl** and **I** (**INS** will appear on the top right of the screen) activates Insert Mode. Insert Mode toggles between Insert and Overwrite edit modes. Pressing **Ctrl** and **E** (**ED** will appear on the top right of the screen) activates Edit Mode. Edit Mode allows you to change the name of the application to something besides the name of the application and the number. Pressing **Ctrl** and **N** (**NAMES** will appear on the top right of the screen) switches from a Point number to a Point Name when setting up Board and Points in a Setup screen.

| Keys | Function |
|------------------------|------------------------|
| Application | |
| Ctrl + A | All Applications |
| Alt + H | AHU Summary |
| Alt + J | Time Schedule Summary |
| Alt + K | Sensor Control Summary |
| Alt + L | Lighting Control |
| Alt + P | Power Monitoring |
| Alt + R | ARTC/RTU Summary |
| Alt + Z | HVAC Zones Summary |
| Alt + S | Suction Summary |
| Alt + B | Case Control Summary |
| Alt + #3 | TD3 summary |
| Alt + B | Case Control Summary |
| Alt + C | Condenser Summary |
| Alt + J | Time Schedule Summary |
| Alt + K | Sensor Control Summary |
| Alt + P | Power Monitoring |





Table 3-6 - Shortcut Keys


| Keys | Function |
|------------------------|---------------------------|
| Alt + S | Suction Summary |
| Alt + U | Circuit Summary |
| General | |
| Alt + D | Global Data Status |
| Alt + E | Expanded Info |
| Alt + G | Graph Current Application |
| Alt + I | Input Definitions |
| Alt + O | Output Definitions |
| Alt + Q | Log Current Application |
| Alt + X | Maintenance Log |
| System | |
| Alt + A | Add/Delete Application |
| Alt + F | Toggle Full Options |
| Alt + M | Serial Setup |
| Alt + N | Network Status |
| Alt + T | TCP/IP setup |
| Alt + V | Firmware Version |
| Alt + = | System Logs and Stats |
| Edit | |
| Ctrl + E | Edit Mode |
| Ctrl + I | Insert Mode |
| Ctrl + N | Names Mode |

Table 3-6 - Shortcut Keys

3.3 Toggling Full Options

Toggling Full Options on allows you to have full access to programming applications. To Toggle Full Options on:



1. Press the  key
2. Select  (System Configuration)
3. Select  (System Information)
4. Select  (Toggle Full Options)






FULL will appear in the top right corner of the screen when Full Options is enabled. Pressing  toggles Full Options on and off.

3.4 Customizing the Home Screen

The Home screen can be customized to show different information depending on the user's needs. If you wish to change the Home screen from the default screen, follow the steps below. There are eight different screen options available with the **Device Summary** screen as the default choice.






NOTE: Toggle Full Options must be on in order to customize the Home screen. **FULL** will appear at the top right of your screen when Full Options are enabled. To toggle quickly to Full Options, press the  key and  together.

1. Press the  button to open the Main Menu screen.
2. Press  for the System Configuration screen.
3. Press  for the System Information screen.
4. Press  for General Controller Info and scroll down to **RX Home Screen** or **BX Home Screen** depending on which controller you are using.
5. Press  (LOOK UP) to open the Option List Selection menu.
6. Choose the desired Home screen from the list.
7. Log off to save changes.

3.5 Manual Defrost and Clean Mode

A circuit can be placed in manual defrost from the RX Home screen or a Circuit Status screen. If a refrigeration circuit needs to be placed in manual defrost, follow these steps:

1. Press  (CIRCUITS) to go to the Circuits Status screen, or place the cursor on the desired circuit from the Home screen and press  to open the Actions Menu. Select **Manual Defrost**.
2. Once inside a Circuits Status screen, press  to open the Actions menu.
3. Select **Manual Defrost** from the list and the Circuit Bypass screen opens.

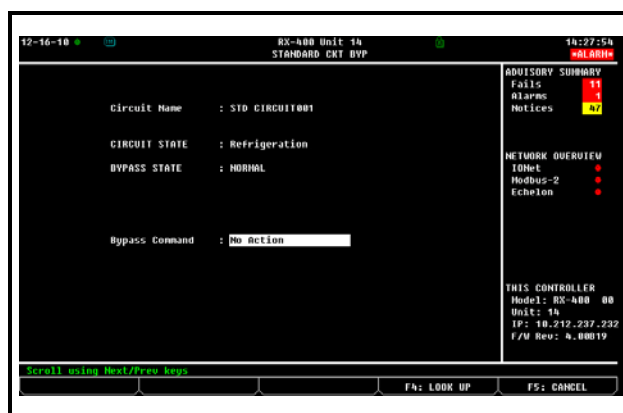


Figure 3-6 - Circuit Bypass Screen (RX-400 Version Shown)

4. The Circuit Bypass screen (see **Figure 3-6**) will display the circuit name, its current state, and the bypass state. The **Bypass Command** field will be highlighted.

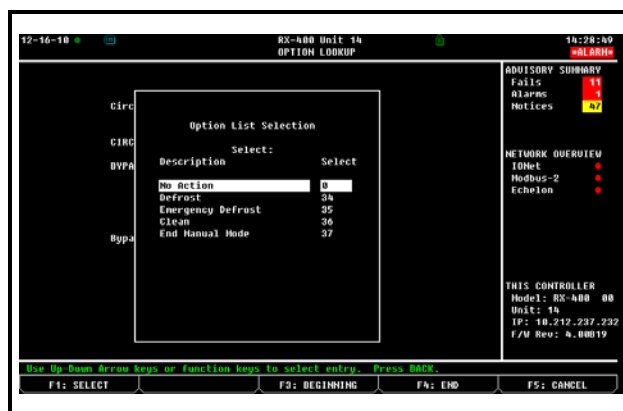



Figure 3-7 - Option List Selection Screen

5. Press  **LOOK UP**. The Option List Selection screen (see **Figure 3-7**) will give you five choices

of defrost modes.

- **No Action** - Normal (no manual defrost) state.
- **Defrost** - This is the normal defrost mode. The defrost ends according to the terminating device (sensor) or fail-safe time, whichever occurs first.
- **Emergency Defrost** - The defrost time goes the full duration of programmed defrost time and ignores any defrost termination sensors.
- **Clean** - This mode disables all refrigeration and defrost so that the case can be cleaned or serviced.



NOTE: If the case circuit has been placed in Clean Mode, it must be taken out of Clean Mode. Follow the procedures up to the Option List menu and choose “End Manual Mode.”

- **End Manual Mode** - Selecting this command will end any defrost cycle or the Clean Mode initiated manually.

If the defrost time needed is shorter than what the normal programmed defrost time allows or if in Clean Mode, follow the procedures to the Option List menu and select **End Manual Mode**.

3.6 Overrides

If a compressor stage or a fan on the condenser needs to be bypassed, follow these instructions:

1. From the default Home screen, arrow to either the **COMPRESSOR STGS** or **FAN STAGES** sections and highlight the stage or fan to be bypassed. Press Enter to access the override option from the menu.

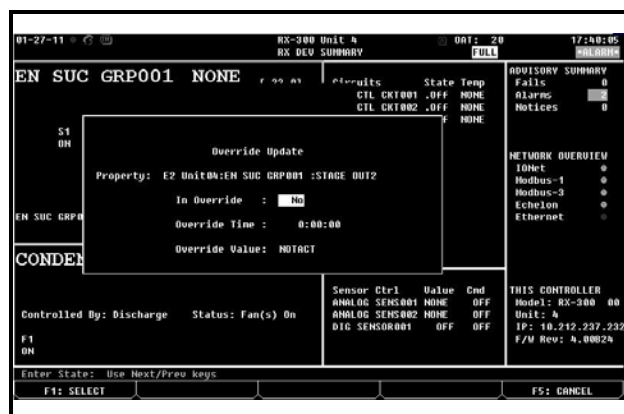


Figure 3-8 - Override Update Screen (RX Version Shown)

2. The Override Update screen appears (see **Figure 3-8**). Press the **Prev** or **Next** to enter **Yes** to place the stage in override. Scroll down one space to enter the **Override Time**.
3. Choose the **Override Value** of either **OFF** or **ON** using **Prev** or **Next**.

The compressor stage or condenser fan stage in override mode will be marked with a cyan blue background in the Main Status screen indicating that the override is in effect.



NOTE: Jump directly to the Network Summary screen by pressing the **Alt** and **N** keys together. For a complete list of Hot Keys, press the **Alt** and the **?** keys together.

4 Viewing Inputs and Outputs

There are two basic forms used by the E2 to display data: logs and graphs.

A log is simply a list of sampled values for a particular input or output along with the sampling times and dates. When you view logged data in this form, it is usually listed with the most recent sample at the top of the list, and the other samples listed below it in reverse chronological order.

A graph is a graphical representation of these log entries that shows how the sampled value has changed over time. Graphing is a quick, easy way to get an idea of how the application has been behaving. Special graphing features also allow you to zoom in on specific areas of the graph.

4.1 Locating Logged Inputs/Outputs

4.1.1 Home/Status Screens

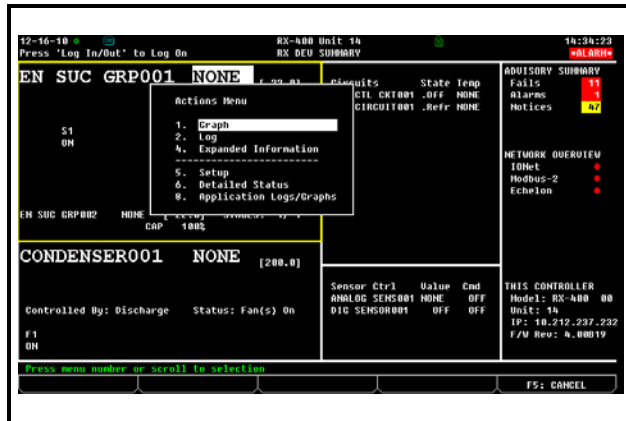


Figure 4-1 - Sample Actions Menu From RX Home Screen

The easiest way to access a log or graph is from the Actions menu while on the Home screen or an application's Status screen. These screens contain a number of different input and output values from the application. If a particular input or output is being logged by the E2 and has log data stored in the system, you can view the log or graph by following the instructions below:

1. Use the arrow keys to highlight the desired input or output on the Home or a Status screen.
2. Press **Enter** to call up the Actions Menu, and

select either option **1** to view a graph or **2** to view a log.

If Graph and Log options are not listed in the Actions Menu, this means the property you have selected is not set up to be logged.

It may also be the case that there are currently no logged values to be viewed (this often happens when a controller is first set up or after a log has been cleared). If this is the case, E2 will tell you that no logged samples exist. For a complete list of items in the Actions Menu, refer to **Section 10.7.3, The Actions Menu** (section of the E2 Manual P/N 026-1614).

4.1.1.1 Setup Screens

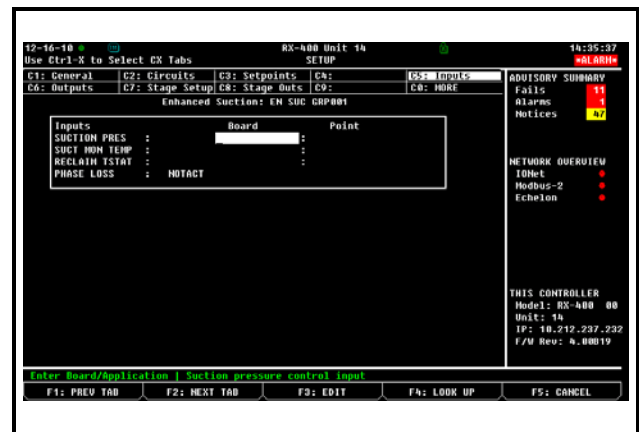


Figure 4-2 - Example Setup Screen (Setpoints)

When setting up an application using a Setup screen (see **Section 10.7.2, Status Screens**, section of the E2 Manual P/N 026-1614) all inputs and outputs that are set up to be logged will be marked with an L on the right-hand side. From the Setup screen, you may access the logs of these inputs by pressing **F3**.

4.1.1.2 Setting Up Input and Output Pointers

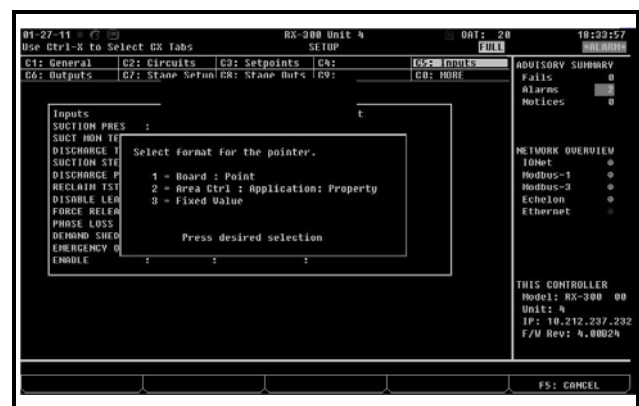


Figure 4-3 - Pointer Format Box

Pointers allow a property to get or send its value to another property, and are a way to transfer information or values (input and outputs) from one application to another within a controller.

For example, if you are setting up a Suction Pressure pointer, you are specifying the location of where the Suction Pressure is coming from. Note that:

- An output pointer can be connected to multiple input pointers
- A single input pointer *cannot* be connected to multiple output pointers
- Pointers can be set up for all applications

To set up pointers from a Setup screen:

1. Press **F5** (SETUP) from the desired application's Status screen. (If starting from the Home screen, move the cursor to the desired application's value and press **Enter** to open the Actions Menu. Choose **Setup**. This will take you to the Setup screen.)
2. Once inside the application's Setup screen, use the **F1** and **F2** keys to highlight the **Inputs** and **Outputs** index tabs.
3. Press **F3** (EDIT) to open the Edit menu.
4. Choose **Alternate I/O Formats** to open the format menu.
5. Choose one of the pointer formats.

If you are in the **Inputs** setup and have selected **Area Ctrl: Application: Property** as the pointer format, the third column (the **Output** field) is the output that you are pointing (connecting) the input to. If you are in the **Outputs** setup and have selected **Area Ctrl: Application: Property** as the pointer format, the third column (the **Input** field) is the input that you are pointing (connecting) the output to.

Changing the format to a **Fixed Value** will give you the option of entering a value in the field that will be read by the input instead of being hooked to a board:point or another cell.

For information on naming conventions for E2 controllers, applications, and points, see **Section 5, Naming Conventions for E2 Controllers, Applications, and Points**.

4.1.2 Log View

| Date: | Time: | Point: |
|----------|----------|--------|
| NONE | NONE | PSI |
| 12-16-10 | 14:36:00 | |
| 12-16-10 | 14:33:00 | |
| 12-16-10 | 14:30:00 | |
| 12-16-10 | 14:27:00 | |
| 12-16-10 | 14:24:00 | |
| 12-16-10 | 14:21:00 | |
| 12-16-10 | 14:18:00 | |
| 12-16-10 | 14:15:00 | |
| 12-16-10 | 14:12:00 | |
| 12-16-10 | 14:09:00 | |
| 12-16-10 | 14:06:00 | |
| 12-16-10 | 14:03:00 | |
| 12-16-10 | 14:00:00 | |
| 12-16-10 | 13:57:00 | |
| 12-16-10 | 13:54:00 | |
| 12-16-10 | 13:51:00 | |
| 12-16-10 | 13:48:00 | |
| 12-16-10 | 13:45:00 | |
| 12-16-10 | 13:42:00 | |

ADVISORY SUMMARY

Fail: 11

Alarms: 1

Notices: 47

NETWORK OVERVIEW

IOHt: ●

Modbus-2: ●

Echelon: ●

THIS CONTROLLER

Model: BX-400 00

Unit: 14

IP: 10.212.237.232

F/W Rev: 4.00019

Sample Number: 1 of 1000

F1: BEGINNING F2: END F3: GRAPH F4: UPDT DATA F5: EXPD INFO

Figure 4-4 - Sample Log View

The Log view shows logged data in a tabular format arranged by the date/time of sample.

1. Highlight a value from any screen and press **Enter** to open the Actions Menu.
2. Select **Log**, and the Log screen opens.

Several function keys may be used to navigate the Log view and provide additional information:

- **F1** BEGINNING - Move the cursor to the top of the table (the most recently recorded sample).
- **F2** END - Move the cursor to the bottom of the table (the oldest sample).
- **F3** GRAPH - Displays logged data in a graph format (see *Sample Graph View Figure 4-5*).
- **F4** UPDT DATA - Pressing this key updates the Log View by adding all newly recorded samples to the top of the table.
- **F5** EXPD INFO - Pressing this key will display the board/point address or the controller/application/property address for the point that is being logged.
- **Page Up** - Scrolls up one page.
- **Page Down** - Scrolls down one page.

4.1.3 The Graph View

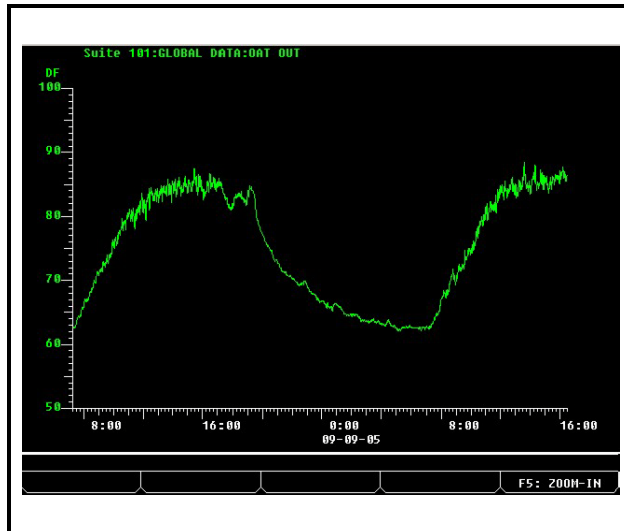


Figure 4-5 - Sample Graph View

The Graph view shows logged data in a graphical format with sample times as the X (horizontal) coordinate and sample values as the Y (vertical) coordinate. To access a graph view:

1. Highlight a value from any screen and press **Enter** to open the Actions Menu.
2. Select **Graph**, and a graphed view of the selected value opens.

Upon first entering the Graph view for a logged value, all available samples are displayed. The X axis (sample time) ranges from the time and date of the earliest available sample relative to the time and date of the latest sample. The Y axis (sample value) ranges from the minimum sensor reading to the maximum sensor reading.

In the case of an input point log, (e.g., suction pressure) assume the Log Group setup specifies Samples as 1000 and Log Interval as 0:03:00. Also assume that the system has been running continuously with no interruptions for one week. The X axis would span a time interval starting approximately six days and six hours ago all the way up to the present.

If suction pressure ranged from 18 psi to 25 psi during the time period of the log, the Y axis of the graph would be just large enough to show all samples in the log.

4.1.4 Zooming In and Out

For a more detailed view of a graph, zoom in by pressing **F5**. This results in half of the samples of the current view being redrawn to fill the entire view. Using the above example, the graph would now show three days and three hours of samples from the middle of the original graph.

Pressing **F5** again zooms in even farther.

Pressing **F4** zooms out, resulting in a graph whose time scale spans twice that of the previous view. This doubles the number of displayed samples.

Navigating a Zoomed View

While zoomed in on a graph, only a subset of the total number of samples are visible. To view samples that were recorded earlier or later than those in the current view, press the left and right cursor keys. The availability of earlier or later samples is indicated by the presence of arrows at either end of the X (time) axis.

4.1.5 Checking Boards Online

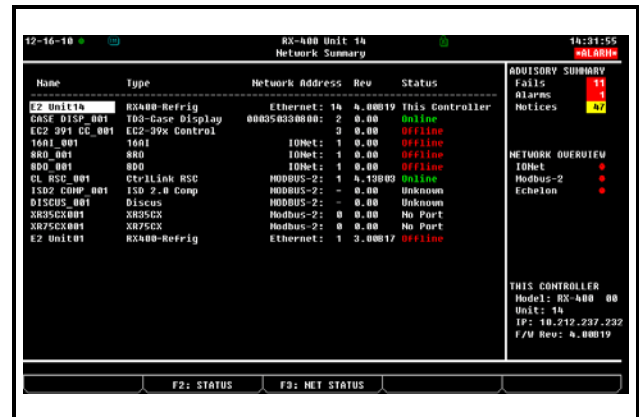


Figure 4-6 - Network Summary Screen

You can check all boards that are on either the Echelon Network (E2 controllers) or the I/O Network from the Network Summary screen (See **Figure 4-6**). This screen displays information such as board status, name of the device, type of device (board, controller, etc.), firmware revision, the network address for each device, the number of Echelon controllers (E2s) that are online or offline, and the number of I/O boards online or offline. After determining which board is offline, turn to **Appendix A: Troubleshooting** for more information.

To access the Network Summary screen:

1. From the Main Menu screen, press ***8** (Status) for the Status menu.
2. Press **#3** (Network Summary) and the Network Summary screen will be displayed.

The Network Summary screen can also be accessed by:

1. From the Main Menu screen, press **&7** (System Configuration).
2. Press **&7** (Network Setup) for the Network Setup menu.

3. Select **1** (Network Summary) and the Network Summary screen opens.

4.2 Checking Status Screens

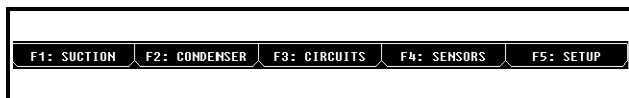


Figure 4-7 - RX Function Button Menu

The E2 RX controller has four status screens that are each accessible (from the Home screen) by pressing the corresponding function key (see *Figure 4-7*). The Suction Group status screen, the Condenser status screen, the Circuits status screen, and the Sensors status screen can all be accessed by pressing one of the function keys (**F1** - **F4**) if the application has been added to the E2.

Suction Group Status Screen

Press **F1**. The suction group selected will be displayed with information such as active stages, discharge temperature, current setpoint, associated condenser, and other general information.

Condenser Status Screen

Press **F2**. Information on the condenser such as control setpoints, detailed fan status, and other general information will be displayed.

Circuit Status Screen

Press **F3**. Select which circuit status to view with the arrow buttons and press **Enter**. Information such as current temperature, current state, individual case information, and other information are given.

Sensor Status Screen

Press **F4**. Select an analog or digital sensor and press **Enter**. Information such as control value, and command values will be displayed. The analog sensor will have Cut In/Cut Out temperature values.



Figure 4-8 - BX Function Button Menu

The E2 BX controller has four status screens that are each accessible (from the Home screen) by pressing the

corresponding function key.

AHU Status Screen

Press **F1**. The AHU information such as control temperature, season mode, space humidity, apparent temperature, heat/cool mode, fan state, economization status, dehumidification, and humidity status are all included on this screen.

Zones Status Screen

Press **F2**. Zone information including outdoor and zone temperature, outdoor humidity, season mode, occupied state, and economization status are displayed in the Zone Status screen.

Lighting Status Screen

Press **F3**. Lighting status information can be found on this screen. Check light level, bypass, and other modes from here.

Sensors Status Screen

Press **F4**. Select an analog or digital sensor and press **Enter**. Information such as control value, and command values will be displayed. The analog sensor will have Cut In/Cut Out temperature values.

Other Status Screens

Other status screens in the E2 controller may be accessed by selecting **5** (Configured Applications) from the Main Menu. This menu gives you access to Summary and Status screens such as Anti-Sweat, Power Monitoring, Time Schedules, Holidays, and many more. To gain access to any of the given applications, select the corresponding number and press **Enter**.

5 Naming Conventions for E2 Controllers, Applications, and Points

- Do not name applications, controllers, or points with all numeric characters.
- Do not use colons (:) in the names of applications, controllers, or points.

Appendix A: Troubleshooting

The chart below describes symptoms and solutions if troubleshooting the system or equipment is needed. For further information, contact Retail Solutions Service at 1-800-829-2724.

| SYMPTOM | POSSIBLE PROBLEM | SOLUTION |
|--------------------------|---|---|
| I/O Network Problems | I/O board not getting power. | Check I/O board power--is the green STATUS light on? If not, check power wiring connections, and use a multimeter to verify the board is getting 24VAC. Reset power to board. |
| | I/O board not communicating or won't come online. | Check I/O network connections: 1. Check wire polarity (positive to positive/negative to negative) 2. Check for broken or loose wires. |
| | Dip switches are set incorrectly. | Check I/O board network dip switches. Verify network ID number is not a duplicate and that baud rate switches are set to 9600. (If switches are wrong, make changes and then reset the controller.) |
| | Terminating resistance jumpers are set incorrectly. | Check for proper setting of terminating resistance jumpers. Network segment should be terminated on the two endpoints of the daisy chain and unterminated everywhere else. |
| | Boards are not powered. | Check Network/Power voltages. |
| Echelon Network Problems | Faulty wiring. | Check connections. Are wires broken or loose? Check network polarity (positive to positive/negative to negative). Check for wire damage. |
| | Termination jumpers are set incorrectly. | Check for proper setting of terminating resistance jumpers. Network segment should be terminated on the two endpoints of the daisy chain and unterminated everywhere else. |
| | Subnet (unit #) is set incorrectly. | Each controller must have its own subnet address. |

| SYMPTOM | POSSIBLE PROBLEM | SOLUTION |
|-----------------------------|--|---|
| Compressor will not Operate | Compressor is not programmed properly. | Verify that E2 was programmed for correct number of compressor stages. Highlight the General tab (C1) in the Suction Group Setup screen. Is the correct number of stages in the “Number of Stages” field? |
| | Compressor types are set up incorrectly. | Make sure that compressor stages were properly set up as VS (variable speed), C (compressor), or U (unloader). |
| | Compressor programmed with incorrect rating. | Verify that compressors were assigned the proper rating (HP/AMP, or BTU). |
| | Pressure setpoints are set up incorrectly. | Set proper pressure setpoints. If you are controlling the rack using suction pressure, enter the pressure setpoint in the SUC PRES SETPT field. If you are controlling by temperature, enter the temperature setpoint in the CTRL TEMP SETPT field. Note: Pressure setpoints are located under the Setpoints tab (C2) in the Suction Group Setup screen. |
| | Board and point addresses are incorrect. | Set proper board and point settings for input, output, and compressor outputs. Board and point settings are located under the Inputs tab (C4), Outputs tab (C5), and Comp Outs tab (C7) in the Suction Group Setup screen. |

| SYMPTOM | POSSIBLE PROBLEM | SOLUTION |
|--|--|--|
| Compressor will not Operate (Cont.) | 8RO fail-safes are not wired correctly. | Verify fail-safe wiring on 8RO board for N.O./N.C. positions. One wire of the two-wire connection should always be connected to the middle terminal. The second wire must be either connected to the N.C. terminal (if you want the relay to be closed (ON) during power failure) or the N.O. terminal (if you want the relay to be open (OFF) during power failure.) |
| | Compressor in override. | Highlight compressor stage and cancel the override by pressing Enter to open the Actions Menu. Select 3 for Override options, or go to the Override/Bypass Log to view and cancel overrides: 1. From the Main Menu, press 8 to open the Status menu. 2. From the Status menu, press 4 for the Graphs/Logs menu. 3. Press 3 for the Override/Bypass Log. (This screen gives you quick access to all overrides/bypasses in the system) |
| | Rack is in Phase Fail. | Verify correct phase and verify correct input for phase loss. If you specified that phase protection would be used on this rack, the Phase Loss input is displayed. The Phase Loss input is automatically configured to use E2's Global Data phase loss protection source. If you wish to define a different source, re-define this input definition. To point this input to a board and point address: press F3 (EDIT) and then 1 to change the definition format. |
| | Oil sensors are set up but are not in use. | Remove oil sensors from individual compressors. 1. Highlight the Comp Setup tab (C6) in the Suction Group Setup screen. 2. Use the arrow keys to select the OIL SENSOR field. 3. Choose "None" from the LOOK UP menu. |



| SYMPTOM | POSSIBLE PROBLEM | SOLUTION |
|-------------------------|---------------------------------------|--|
| Problems with Condenser | Condenser will not operate. | Verify that E2 is programmed with proper number of fans. 1. Highlight the General tab (C1) in the Condenser Setup screen. 2. Is the correct number of fans in the Number of Fans field? |
| | Incorrect board and point settings. | Confirm proper board and point settings: Go to the Inputs tab (C3) in the Condenser Setup screen to check PRES CRTL IN and DISCH TRIP IN. |
| | Fail-Safe wiring on 8RO is incorrect. | Verify proper fail-safe switch positions on the 8RO board. The fail-safe dip switches are labeled S2 on the 8RO and S3 on the 8ROe and 8IO. Set the rocker UP (ON) to close the relay and turn the output ON during network failure. Set the switch DOWN (OFF) to open the relay and turn the output OFF during network failure. |
| | Condenser will not split. | Enable the condenser to split. Go to the General tab (C1) in the Condensers Setup screen and set the Split Enable field to Yes . |
| | Unsplit setpoint is set too low. | Unsplit setpoint value is compared with discharge pressure value instead of temperature. Enter the value in terms of discharge pressure. Go to the Setpoints tab (C2) in the Condensers Setup screen and check that the UNSPLIT STPT field value has been entered as a pressure value. |
| | Half of the fans are not running. | Check the split fan relay output: 1. Go to the Other Outs tab (C7) in the Condensers Setup screen and check that SPLIT FAN has a board and point assignment. 2. Verify Split is enabled: Go to General tab (C1) in the Condensers Setup screen and set the Split Enable field to Yes . 3. Verify output is ON. |

| SYMPTOM | POSSIBLE PROBLEM | SOLUTION |
|------------------------------|--|---|
| Problems with Cases | Case will not go into hot gas or cool gas defrost. | Check Group LLSV in Suction Group setup: 1. Go to the Outputs tab (C5) on the Suction Groups Setup screen and check GROUP LLSV. 2. Verify that the case(s) is assigned to the correct group. |
| | Case will not terminate out of defrost mode. | 1. Verify the termination type (Term Type) in the Defrost tab (C4) in the Standard Circuits Setup screen. 2. Check the defrost termination input location on circuit input. 3. Go to the Inputs tab (C6) and check DEFROST AV TERM. |
| Problems with Global Actions | Information cannot be read from another E2 controller. | Verify that the controller with the sensor is set up as the Primary and the controller receiving the information is set up as the User (both controllers default as local). |



| SYMPTOM | POSSIBLE PROBLEM | SOLUTION |
|--|---|---|
| Problems with Temp Sensor or Pressure Transducer Displaying Proper Value | 16AI input dip switches are set improperly. | The 16 dip switches on the 16AI board correspond to each of the inputs: Dip Switches Up = Temperature Sensor Dip Switches Down = Pressure Transducer |
| | Incorrect board and point address. | Set proper board and point settings for both input and output: Go to the Inputs tab in the application's Setup screen and check Board and Point. |
| | Incorrect sensor type. | 1. Verify that the sensor type in E2 is the same as the sensor installed. (For example, "5V-200PSI" is a 5-volt powered 200PSI pressure transducer, and "Temperature" is the standard Retail Solutions temperature sensor. NOTE: The previous Eclipse and Standard sensors are now 5V and 12V respectively. 2. From the Main Menu, select System Configuration (7) and Input Definitions (1). 3. Highlight the desired input and press F1 (SETUP) to check Sensor Type. |
| No Heat or Air Will Come On | Incorrect board and points assignment. | Make sure that your board and points are assigned to the correct compressors and heat stages |
| | Check the Heat and Cool OAT lockout temps. | From the Home screen, press F1 (AHU), F5 (SETUP). Move cursor to C5 (HT/CL Setup) to check the Lockout temperatures. |

| SYMPTOM | POSSIBLE PROBLEM | SOLUTION |
|--|---|---|
| Dehumidification Problems | Number of stages are not set up or set up incorrectly. | From the Home screen, press F1 (AHU), F5 (SETUP). Move cursor to C9 (Dehum) to check Dehum Stages. |
| | Dehumidifier source not set up. | From the same screen, verify what the sensor source is. |
| | Temperature setting for DEHUM OCC or DEHUM UOC is set too high. | From the same screen, check the minimum temperature setting. |
| Lighting Control Problems | Lights will not come on. | Make sure you have a Time Schedule set up. A Time Schedule is not Lighting Control. You can use the same Time Schedule for several Lighting Controls. Set up the Time Schedule first and then assign it to a Lighting Control. |
| | | Set up a Time Schedule and got to Lighting Control. Choose the desired application and press F5 (SETUP). Move the cursor to C7 (Inputs) and highlight the Board field. Press F4 (LOOK UP), choose the input device and press Enter . Highlight the Point field and press F4 (LOOK UP). Select the type of schedule and press Enter . |
| | | Make sure Lighting Control output is assigned. |
| Lights Will Not Come On With The Photocell | Photocell is not recognized by controller. | Make sure the photocell is configured as an analog input. |
| | | Verify that the type of light sensor is correct. |
| | | If using a light level sensor from another E2 controller, set it up on the controller it is associated with in the Global Data section. |

The contents of this publication are presented for informational purposes only and they are not to be construed as warranties or guarantees, express or implied, regarding the products or services described herein or their use or applicability. Emerson Climate Technologies Retail Solutions, Inc. and/or its affiliates (collectively "Emerson"), reserves the right to modify the designs or specifications of such products at any time without notice. Emerson does not assume responsibility for the selection, use or maintenance of any product. Responsibility for proper selection, use and maintenance of any product remains solely with the purchaser and end-user.

026-1622 12-JUN-2012 Emerson is a trademark of Emerson Electric Co. ©2012 Emerson Climate Technologies Retail Solutions, Inc. All rights reserved.