## **Supervisory Controller Monitoring Port Setup for Connect+ Communication**

## Affected E3/Site Supervisor Firmware Versions

All Supervisory Controller versions 2.25F01.

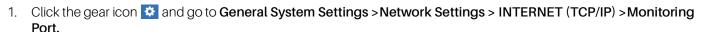
## **Overview**

When setting up communication with Connect+ in new installations, connectivity problems may occur if the E3/Site Supervisor Controller **Monitoring Port** is set to **0**. Change the **Monitoring Port** to **3001** (or assigned port) to ensure proper Connect+ communication.

## Solution

Change the E3/Site Supervisor **Monitoring Port** to **3001** (or assigned port) to restore Connect+ communication. Communication with Connect+ should resume automatically.

In your E3/Site Supervisor Controller:







To download the latest firmware version, visit the Supervisory Controller page on the Copeland web site: https://www.copeland.com/en-us/products/controls-monitoring-systems/facility-controls-electronics/facility-and-system-controls/supervisory-controls-platform

Visit our website at copeland.com/en-us/products/controls-monitoring-systems for the latest technical documentation and updates. For Technical Support call 833-409-7505 or email ColdChain.TechnicalServices@Copeland.com

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