

# Connect+

## 1.5.6F01 Software Update Now Available

A new general release version of Connect+ has been released and is available for customer upgrade.

For more information, visit the Connect+ page on the Copeland website:

<https://www.copeland.com/en-us/products/controls-monitoring-systems/facility-monitoring/connect>



## Connect+ Adds the Following Enhancements and Fixes:

Table 1: Connect+ 1.5.6F01 Features and Fix Matrix

Feature Module	Enhancements and Fixes
Support E3 and Site Supervisor	<ul style="list-style-type: none"> <li>➤ Users can now add, edit, delete, and broadcast controller roles. (This function is only available on E3/Site Supervisor versions 2.24 and above)</li> <li>➤ Users can now delete and broadcast controller users.</li> </ul>
Support XWEB PRO	<ul style="list-style-type: none"> <li>➤ XWEB PRO in Connect+ support added.</li> <li>➤ Terminal Mode for XWEB PRO support added.</li> <li>➤ XWEB PRO Alarm Receiving and forwarding support added.</li> </ul>
Performance Improvement	<ul style="list-style-type: none"> <li>➤ Improved FQR report execution performance.</li> <li>➤ Page load time optimized of "Approve/Reject Changes" and "Setpoint Exceptions Report."</li> <li>➤ Improved page performance when clicking the site link on the Advisory View.</li> <li>➤ Users can forward alarm email successfully if one site has more than 20000 alarms per day.</li> </ul>

**Table 1: Connect+ 1.5.6F01 Features and Fix Matrix**

Feature Module	Enhancements and Fixes
Other Fixes	<ul style="list-style-type: none"> <li>➤ All Connect+ tables are now self-adapting.</li> <li>➤ Default entries of all Connect+ tables have been updated from 25 to 100.</li> <li>➤ Advisory Map can be opened successfully if more than 2100 sites are added in Connect+.</li> <li>➤ Advisory link in an email now directs to the correct page if related superuser properties are not configured.</li> <li>➤ Advisory message link is now displayed normally if the site name contains a comma.</li> <li>➤ Application Instance name will now fully display in the GS AppSummaryTable if the Application Instance name contains a comma.</li> <li>➤ User expiration now functions properly if a user changes the expiration type.</li> <li>➤ The graphical screen images of "SDFF-SgIDK frz food" and "SDIC-SgIDK Ice Cream" have been updated from Walk-in to Multi-deck.</li> <li>➤ User can now see the log is retrieved successfully if the point unit is changed.</li> <li>➤ E2 point logs can now be retrieved successfully if it contains the incorrect log time on the controller.</li> <li>➤ CB Maintenance for Site Supervisor will now run successfully when a condenser is associated with Enhanced Suction.</li> </ul>

**Minimum Hardware Requirement Changes:**

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Minimum of a 2 CPU 2.5 Ghz Xeon or iCore class (or equivalent) and 4 GB memory with 50 GB disk space is recommended. For better performance with more than 200 sites connected or frequent log retrieval, a 4 CPU and 8 GB memory with 100 GB disk space is recommended.

**Supported Databases:**

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- Microsoft SQL Server 2019 (64 bit)
- Microsoft SQL Server 2016 (64 bit)

*Please note that Oracle Database and MySQL Databases are NOT supported.*

**Supported Application Server Platforms (Microsoft Windows only):**

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- Microsoft Windows Server 2019 R2 Enterprise
- Microsoft Windows Server 2016 R2 Enterprise

**Supported Environment Configuration:**

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- Tomcat 10.0.21
- JRE 8.321

**Supported Browsers:**

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- Limited support for Microsoft IE9, IE10, and IE11, Edge
- Latest version of Chrome
- Latest version of Firefox

## Supported Controller Versions:

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- E2 3.10F06/4.10F06
- Site Supervisor 2.23F01
- E3 2.23F01
- Danfoss AK-SC255 2.246, AK-SC355 3.105, AK-SM880 8.081
- XWEB EVO 5.7.2, Lidl13.2
- XWEB PRO 1.2.0

*Note some older device versions may no longer be compatible. Contact Technical Support for more information.*

## For Technical Support:

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Scan the QR code to  
access the Connect+  
web page:



Visit our website at [copeland.com/en-us/products/controls-monitoring-systems](https://copeland.com/en-us/products/controls-monitoring-systems) for the latest technical documentation and updates.

For Technical Support call **833-409-7505** or email [ColdChain.TechnicalServices@Copeland.com](mailto:ColdChain.TechnicalServices@Copeland.com)