

Connect+

1.5.9F01 Software Update Now Available

A new general release version of Connect+ has been released and is available for customer upgrade.

For more information, visit the Connect+ page on the Copeland website:

<https://www.copeland.com/en-us/products/controls-monitoring-systems/facility-monitoring/connect>



Connect+ Adds the Following Enhancements and Fixes:

Table 1: Connect+ 1.5.9F01 Features and Fix Matrix

Feature Module	Enhancements and Fixes
Product Rebranding	<ul style="list-style-type: none"> ➤ Connect+ brand changed from "Emerson" to "Copeland".
Support Controller	<ul style="list-style-type: none"> ➤ Users can now view and edit the points whose value are in a multi-select list.
Performance	<ul style="list-style-type: none"> ➤ RLDS and additional AHU points support added to E2 in Setpoint Management. ➤ TouchTstat and additional HVAC points support added to Site Supervisor and E3 in Setpoint Management.
Setpoint Management	<ul style="list-style-type: none"> ➤ Improved Log graph display time. ➤ Log export time has been enhanced. ➤ Enhanced GsAppSummaryTable loading performance at application instance level. ➤ Reduced the invocation of snowflake service to improve GS screen loading time when the point path is changed. ➤ Reduced the invocation of snowflake service to improve navigation tree expansion time and right-click menu display time.

Table 1: Connect+ 1.5.9F01 Features and Fix Matrix

Feature Module	Enhancements and Fixes
Other Fixes	<ul style="list-style-type: none"> ➤ The Retrieve Log Activity will no longer fail if the site address contains special characters. ➤ Removed restriction on use of special characters for controller passwords. ➤ Revert Setpoint Broadcast is enabled for the completed points if the activity is partially completed. ➤ Setpoint Broadcast retry function now works as expected. ➤ A negative value can be displayed in the Setpoint Broadcast configuration page. ➤ Changed the graphical screen image of "SDFF-SglDK frz food" and "SDIC-SglDK Ice Cream" from Walk-in to Multi-deck for Circuit (XM) and Circuit (case). ➤ Resolved an issue where the system might slow down or get stuck when a point was de-registered in a GS screen or watchpoint. ➤ Fixed inability to get point values and customer screen grayed out due to anti-registration issues. ➤ The table display of GS Screen on mobile has been improved. ➤ The circuit value for Enhanced Suction is now displayed correctly on the Watchpoint page when configured with pointer configuration. ➤ The values now display correctly on the Watchpoint page when the controller is disconnected and brought back online. ➤ If the GS screen is configured with a link path, and the application instance name has been changed, the GS screen can now be displayed normally. ➤ The Network Status page now displays information about controllers that have been changed from E2 to Site Supervisor or E3, and have the same unit number. ➤ The Xweb logout function on the Terminal Mode page now works as expected. ➤ Xweb Pro 1.7 can now be opened in terminal mode. ➤ Fixed permissions issue with food quality reports. ➤ Tomcat upgraded to 10.1.19 ➤ JDK upgraded to 17.0.10 ➤ Upgraded log4j to 2.22.1 ➤ Removed log4jdbc-1.1

Minimum Hardware Requirement Changes:

Minimum of a 2 CPU 2.5 Ghz Xeon or iCore class (or equivalent) and 4 GB memory with 50 GB disk space is recommended. For better performance with more than 200 sites connected or frequent log retrieval, a 4 CPU and 8 GB memory with 100 GB disk space is recommended.

Supported Databases:

- Microsoft SQL Server 2019 (64 bit)
- Microsoft SQL Server 2016 (64 bit)

Please note that Oracle Database and MySQL Databases are NOT supported.

Supported Application Server Platforms (Microsoft Windows only):

- Microsoft Windows Server 2019 R2 Enterprise
- Microsoft Windows Server 2016 R2 Enterprise

Supported Environment Configuration:

- Tomcat 10.1.19
- Java 17.0.10

Supported Browsers:

- Limited support for Microsoft IE9, IE10, and IE11, Edge
- Latest version of Chrome
- Latest version of Firefox

Supported Controller Versions:

- E2 3.11F02/4.11F02
- Site Supervisor 2.28F02
- E3 2.28F02
- Danfoss AK-SC255 2.246, AK-SC355 3.105, AK-SM880 8.081
- XWEB EVO 5.8.6, Lidl13.3
- XWEB PRO 1.8.0

Note some older device versions may no longer be compatible. Contact Technical Support for more information.

For Technical Support:

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Scan the QR code to
access the Connect+
web page:



Visit our website at copeland.com/en-us/products/controls-monitoring-systems for the latest technical documentation and updates.

For Technical Support call **833-409-7505** or email ColdChain.TechnicalServices@Copeland.com