

# Connect+

## 1.4.4B01 Software Update Now Available

A new general release version of Connect+ has been released and is available for customer upgrade.

For more information, visit the Connect+ page on the Copeland website:

<https://www.copeland.com/en-us/products/controls-monitoring-systems/facility-monitoring/connect>



### Connect+ Adds the following Enhancements and Fixes:

Table 1: Connect+ 1.4.4B02 Feature and Fix Matrix

Feature Module	Enhancement/Fixes
Log Graph	<ul style="list-style-type: none"> <li>➤ Now users can view more information (High/Low limit, Active Setpoint, Defrost and Alarm) from the Log Graph page for Food Safety points (Case Temp or Product Temp) of Circuit (Standard)/Circuit (Case)/Circuit (XM).</li> </ul>
Security	<ul style="list-style-type: none"> <li>➤ Now users can log into Connect+ using company credentials with a single sign-on.</li> </ul>
GS Screen	<ul style="list-style-type: none"> <li>➤ Now users can copy one customized GS Screen from one tree node and paste to another.</li> <li>➤ Now users can see a fixed table header when scrolling down a table in the GS screen.</li> <li>➤ Now users can download table data from GS Screens.</li> <li>➤ In GS screens, now users can only override a Site Supervisor point as <i>Timed</i> for the <i>GSPushButtonOverride</i> widget.</li> </ul>
Notification	<ul style="list-style-type: none"> <li>➤ Now users can view release notes and user guides directly from the Connect+ link.</li> <li>➤ Now users can send an email through the email group to notify users for important notifications.</li> </ul>
Other New Support	<ul style="list-style-type: none"> <li>➤ Now users can see Site Supervisor is automatically connected when users configure Force SSL in Site Supervisor.</li> <li>➤ Now users can see Connect+ export data with .xlsx extension.</li> <li>➤ Now users can search for a group name when adding/editing users in the User Manager page. New users can also be added through the Group Manager page.</li> </ul>

Table 1: Connect+ 1.4.4B02 Feature and Fix Matrix

Feature Module	Enhancement/Fixes
Other Fixes	<ul style="list-style-type: none"><li>➤ Now users can download Setpoint Exception with correct data.</li><li>➤ Now users can see width and height for <i>GsPushButton</i> self-adaption based on font size.</li><li>➤ Login performance has been improved from 40 seconds to approximately 2 seconds.</li><li>➤ Users will not see a "page unresponsive" message, which was caused by acquiring the alarm count.</li><li>➤ Getting point values in GS Screens has been improved from 3 minutes to approximately 30 seconds.</li></ul>

### Minimum Hardware Requirement Changes:

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Minimum of a 2 CPU 2.5 Ghz Xeon or iCore class (or equivalent) and 4 GB memory with 50 GB disk space is recommended. For better performance with more than 200 sites connected or frequent log retrieval, a 4 CPU and 8 GB memory with 100 GB disk space is recommended.

### Supported Databases:

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- Microsoft SQL Server 2016 (64 bit)

*Please note that Oracle Database and MySQL Databases are NOT supported.*

### Supported Application Server Platforms (Microsoft Windows only):

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- Microsoft Windows Server 2012 R2 Enterprise
- Microsoft Windows Server 2008 R2 Enterprise

### Supported Browsers:

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- Limited support for Microsoft IE9, IE10, and IE11
- Latest version of Chrome
- Latest version of Firefox

### Supported Controller Versions:

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- E2 3.10F02/4.10F02
- Site Supervisor 2.13F01

*Note that some older device versions may no longer be compatible. Contact Technical Support for more information.*

## For Technical Support:

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Visit our website at [copeland.com/en-us/products/controls-monitoring-systems](http://copeland.com/en-us/products/controls-monitoring-systems) for the latest technical documentation and updates.

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