Connect+

1.5.8F01 Software Update Now Available

A new general release version of Connect+ has been released and is available for customer upgrade.

For more information, visit the Connect+ page on the Copeland website:

https://www.copeland.com/en-us/products/controls-monitoring-systems/facility-monitoring/connect

Connect+ Adds the Following Enhancements and Fixes:

Table 1: Connect+ 1.5.8F01 Features and Fix Matrix

Feature Module	Enhancements and Fixes
Mobile	➢ Users can now easily view the site hierarchy, alarm and home screens through the site view list page from a mobile device. ➢ Users can now directly access the system home page when logging in on a mobile device if the system home page is configured. ➢ Date selection in the Advisory View page is now consistent with PC. ➢ Enhancements to the mobile UI to improve ease of use.
GS Screen	➢ System screen for XCM25D series device support added. ➢ X-Line related images in GS Screen library are now supported. ➢ Stage type, stage capacity, and cycle number in the GS Screen for Suction Group and Enhanced Suction Group are now supported. ➢ Animated fans in the XM Circuit graphical status screen are supported by associating the fan with the "REFRIG ACT" point.
Food Quality Report	➢ The defrost exception notification is now disabled for the cases in which defrost action is not required.

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Table 1: - Connect+ 1.5.8F01 Features and Fix Matrix

Feature Module	Enhancements and Fixes
Performance	➢ Advisory page opening time has been enhanced. ➢ FQR mail reception time has been enhanced. ➢ System GS Screen loading time for Site Supervisor and E3 has been enhanced. ➢ Points loading time on the Watch Point page has been improved. ➢ The execution time of Demand Response Send Shed Command activity has been enhanced. ➢ Retrieve log performance has been improved. ➢ Log group broadcast performance has been improved. **NOTE:** Site Supervisor/E3 version 2.25F01 and above is required to access this enhancement.
Other Fixes	➢ Upgrade Tomcat to 10.1.5 and Java to 17.0.6 **NOTE:** Site Supervisor/E3 2.28F01 will be required for customers in the Mexico region to eliminate the 1-hour deviation issue for certain time-related functions due to the Daylight Savings Time changes. ➢ Backup activity longer than two minutes will no longer cause the E2E to reboot. **NOTE:** This fix is compatible with E2E version 4.11F01 and above. ➢ The long point name without blank spaces is displayed with no overlap in the Edit Application page. ➢ When triggering the terminal mode of a device from the Advisory View page, the terminal mode of the correct device is displayed. ➢ The database (DB) transaction log full error will no longer occur. ➢ CB Maintenance Advisory is now visible from the Advisory Analysis report. ➢ Blank records in the Connection Verification Report are no longer visible if the advisory is commissioned to AI and forwarded to Connect+. ➢ When commissioning demand response for E2, a fatal error will no longer occur. ➢ Fatal error will no longer occur when Connect+ is launched from OKTA if a user with same email address as OKTA is not set up in Connect+. ➢ Point log data will no longer be lost due to incorrect point units.

Minimum Hardware Requirement Changes

<u>Minimum</u> of a 2 CPU 2.5 Ghz Xeon or iCore class (or equivalent) and 4 GB memory with 50 GB disk space is recommended. For better performance with more than 200 sites connected or frequent log retrieval, a 4 CPU
and 8 GB memory with 100 GB disk space is recommended.

Supported Databases:

•   Microsoft SQL Server 2019 (64 bit)
•   Microsoft SQL Server 2016 (64 bit)

Please note that Oracle Database and MySQL Databases are NOT supported.

Supported Application Server Platforms (Microsoft Windows only):

•   Microsoft Windows Server 2019 R2 Enterprise
•   Microsoft Windows Server 2016 R2 Enterprise

Supported Environment Configuration:

- Tomcat 10.1.5
- Java 17.0.6

Supported Browsers:

- Limited support for Microsoft IE9, IE10, and IE11, Edge
- Latest version of Chrome
- Latest version of Firefox

Supported Controller Versions:

- E2 3.11F01/4.11F01
- Site Supervisor 2.26F02
- E3 2.26F02
- Danfoss AK-SC255 2.246, AK-SC355 3.105, AK-SM880 8.081
- XWEB EVO 5.8.0B2, Lidl13.3
- XWEB PRO 1.2.0

Note some older device versions may no longer be compatible. Contact Technical Support for more information.

For Technical Support:

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Scan the QR code to access the Connect+ web page:

Visit our website at **copeland.com/en-us/products/controls-monitoring-systems** for the latest technical documentation and updates.
For Technical Support call **833-409-7505** or email **ColdChain.TechnicalServices@Copeland.com**

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