Product End-of-Life (EOL) Notification

Phase-out/Discontinuation of the E2E Controller and Components

End-of-Life Notification: Legacy E2E Controllers

After over two decades of reliable service, we announce the end-of-life (EOL) for our legacy E2E controllers. This product has been a cornerstone in countless installations, delivering the performance and dependability that our customers have come to expect. However, as technology advances and demands for enhanced capabilities grow, we are transitioning to our new E3 controllers, which offer improved functionality, better integration, increased security, and future-proof solutions.

Key Dates:

- **End of Sales for New Installations:** August 1, 2025 After this date, the E2E controllers will no longer be available for new installations. We encourage customers planning future projects to explore the benefits of the E3 controller.

- **Service and Support Continuation:** We remain committed to supporting our customers through this transition and will provide ample notice before any changes to our service offerings. While sales for new installations will cease, service and support for existing E2E controllers will continue, including the availability of replacement units and spare parts for ongoing maintenance until parts are no longer available.

Product Transition:

To facilitate a smooth transition, we offer a range of resources and support to help customers migrate from the E2E to the E3 platform. Our new E3 and E3-CO_2 controllers are designed with backward compatibility in mind, allowing for a phased approach to upgrades and ensuring minimal disruption to your operations. Whether you require technical guidance, training, or on-site assistance, our dedicated team is ready to assist you every step of the way. See the *Helpful Links* section on the last page of this document for more information.

Service and support for existing installations will continue, including the availability of replacement units and spare parts for ongoing maintenance until parts are no longer available.

Please find attached a list of part numbers affected by this end-of-life notification. If you have any questions or need assistance with your transition to the E3 platform, our team is here to help.

EFFECTIVE DATE:	14-OCT-2024
EOL REASON:	*Discontinuation of E2 Enhanced (E2E) Controller and Components
LAST PURCHASE DATE:	01-AUG-2025 *(For new installations)* *Product service and support will continue*
CONTACT:	Copeland Sales Dept
ACTION REQUIRED:	Replacement/Transition to E3 *P/Ns 860-13xx or* Site Supervisor *P/Ns 860-12xx Controllers*

* All E2E Controllers installed in panels are included in this discontinuation.

* Discontinuation of sales for new installations. Service and product support will continue.

COPELAND

Table 1 - E2E Controller End-of-Life (EOL) Product Description Information

Part Number of EOL Product	Product Description	Last Time Buy Date New Installations	Recommended Alternative
638-4810	E2E PIB Board	01-AUG-2025	Replacement/Transition to E3 Controller
538-4800	E2 Redesign, CPU Board - RoHS	01-AUG-2025	Replacement/Transition to E3 Controller
638-4875	E2E External Modem Plug-In Card	01-AUG-2025	Replacement/Transition to E3 Controller
845-1100	RX-100 with Display, E2E	01-AUG-2025	Replacement/Transition to E3 Controller P/N860-1305
845-1300	RX-300 with Display, E2E	01-AUG-2025	Replacement/Transition to E3 Controller P/N 860-1305
845-1310	RX-300 Blind, E2E	01-AUG-2025	Replacement/Transition to E3 Controller
845-1400	RX-400 with Display, E2E	01-AUG-2025	Replacement/Transition to E3 Controller P/N 860-1310
845-1410	RX-400 Blind, E2E	01-AUG-2025	Replacement/Transition to E3 Controller
845-2300	BX-300 with Display, E2E	01-AUG-2025	Replacement/Transition to E3 Controller P/N 860-1315
845-2310	BX-300 Blind, E2E	01-AUG-2025	Replacement/Transition to E3 Controller
845-2400	BX-400 with Display, E2E	01-AUG-2025	Replacement/Transition to E3 Controller P/N 860-1320
845-2410	BX-400 Blind, E2E	01-AUG-2025	Replacement/Transition to E3 Controller
845-3100	CX-100 with Display, E2E	01-AUG-2025	Replacement/Transition to E3 Controller P/N 860-1325
845-3300	CX-300 with Display, E2E	01-AUG-2025	Replacement/Transition to E3 Controller P/N 860-1325
845-3310	CX-300 Blind, E2E	01-AUG-2025	Replacement/Transition to E3 Controller
845-3400	CX-400 with Display, E2E	01-AUG-2025	Replacement/Transition to E3 Controller P/N 860-1330
846-0201	E2E, CX400, Licenses	01-AUG-2025	Replacement/Transition to E3 Controller
846-0212	E2E, CX300 w/modem, Standard 4.08F03	01-AUG-2025	Replacement/Transition to E3 Controller
846-0300	E2E, CX100 w/setpoints	01-AUG-2025	Replacement/Transition to E3 Controller
846-0700	E2E, CX300 w/setpoints	01-AUG-2025	Replacement/Transition to E3 Controller
850-3548	EMS-A Panel, Panel, BX400	01-AUG-2025	Replacement/Transition to E3 Controller
851-0361	Panel, Annun, Alarm ind, horn, w/ E2 I/O card	01-AUG-2025	Replacement/Transition to E3 Controller

Helpful Links:

https://e360hub.copeland.com/facility-controls-electronics

https://e360hub.copeland.com/facility-controls-electronics/e3-supervisory-control-overview

https://www.copeland.com/documents/026-4169-e2-e3-retrofit-en-7303278.pdf

https://www.copeland.com/documents/026-4050-e2-e3-setpoint-conversion-tool-for-retrofits-en-7062824.pdf

Visit our website at **copeland.com/en-us/products/controls-monitoring-systems** for the latest technical documentation and updates.
For Technical Support call **833-409-7505** or email **ColdChain.TechnicalServices@Copeland.com**

COPELAND