

# Connect+

## 1.5.4F02 Software Update Now Available

A new general release version of Connect+ has been released and is available for customer upgrade.

For more information, visit the Connect+ page on the Copeland website:

<https://www.copeland.com/en-us/products/controls-monitoring-systems/facility-monitoring/connect>



## Connect+ Adds the Following Enhancements and Fixes:

Table 1: Connect+ 1.5.4F02 Features and Fix Matrix

Feature Module	Enhancements and Fixes
<b>Support Energy Analysis Report</b>	<ul style="list-style-type: none"> <li>➤ Energy Analysis Report can be configured and viewed when its log data is moved to the Snowflake.</li> </ul>
<b>Support Energy Demand Response</b>	<ul style="list-style-type: none"> <li>➤ Shed command can be sent and managed for Site Supervisor and E3 controllers.</li> </ul>
<b>Support Setpoint Management</b>	<ul style="list-style-type: none"> <li>➤ E3 Setpoint Management feature is now supported.</li> </ul>
<b>Support FQR</b>	<ul style="list-style-type: none"> <li>➤ FQR for E3 now supported.</li> </ul>
<b>Support Device</b>	<ul style="list-style-type: none"> <li>➤ CC200 for E2 now supported.           <ul style="list-style-type: none"> <li>• Read and write to CC200 now supported.</li> <li>• System GS Screen for CC200 now supported.</li> <li>• Setpoint Management for CC200 now supported.</li> </ul> </li> </ul>

Table 1: Connect+ 1.5.4F02 Features and Fix Matrix

Feature Module	Enhancements and Fixes
<b>Other Fixes</b>	<ul style="list-style-type: none"><li>➤ System time can now be displayed in a GS Screen when NTP is enabled on the controller.</li><li>➤ In Standard Circuits Graphical Screen, associate GSImages: "DOOR SWITCH" with "Walk In" to enable the door open or closed based on "DOOR SWITCH" status.</li><li>➤ The Run Setpoint Resolution activity will not freeze the length of time exceeds 15 minutes.</li><li>➤ Sites in the List Power Builder can now be filtered if the site name contains an apostrophe (').</li><li>➤ Accent marks that appear above certain letters in Spanish now display correctly in Spanish.</li><li>➤ A Group Configuration can now be saved if more than 10,000 sites are listed in the Configuration page.</li><li>➤ More than 255 characters can now be entered in the Forward Advisory Additional Emails address field.</li><li>➤ System performance optimized for executing activities, which resolves reported issues such as slow system startup, activity freeze, and slow GS screen loading.</li></ul>

### **Minimum Hardware Requirement Changes:**

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Minimum of a 2 CPU 2.5 Ghz Xeon or iCore class (or equivalent) and 4 GB memory with 50 GB disk space is recommended. For better performance with more than 200 sites connected or frequent log retrieval, a 4 CPU and 8 GB memory with 100 GB disk space is recommended.

### **Supported Databases:**

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- Microsoft SQL Server 2019 (64 bit)
- Microsoft SQL Server 2016 (64 bit)

*Please note that Oracle Database and MySQL Databases are NOT supported.*

### **Supported Application Server Platforms (Microsoft Windows only):**

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- Microsoft Windows Server 2019 R2 Enterprise
- Microsoft Windows Server 2016 R2 Enterprise

### **Supported Environment Configuration:**

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- Tomcat 10.0.21
- JRE 8.321

### **Supported Browsers:**

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- Limited support for Microsoft IE9, IE10, and IE11, Edge
- Latest version of Chrome
- Latest version of Firefox

## Supported Controller Versions:

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- E2 3.10F05/4.10F05
- Site Supervisor 2.21F01
- E3 2.21F01
- Danfoss AK-SC255 2.246, AK-SC355 3.105, AK-SM880 8.081
- XWEB EVO 5.7.2, Lidl13.2

*Note some older device versions may no longer be compatible. Contact Technical Support for more information.*

## For Technical Support:

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Scan the QR code to  
access the Connect+  
web page:



Visit our website at [copeland.com/en-us/products/controls-monitoring-systems](https://copeland.com/en-us/products/controls-monitoring-systems) for the latest technical documentation and updates.

For Technical Support call **833-409-7505** or email [ColdChain.TechnicalServices@Copeland.com](mailto:ColdChain.TechnicalServices@Copeland.com)