

Connect+

1.5.4F02 Software Update Now Available

A new general release version of Connect+ has been released and is available for customer upgrade.

For more information, visit the Connect+ page on the Copeland website:

<https://www.copeland.com/en-us/products/controls-monitoring-systems/facility-monitoring/connect>



Connect+ Adds the Following Enhancements and Fixes:

Table 1: Connect+ 1.5.4F02 Features and Fix Matrix

Feature Module	Enhancements and Fixes
Support Energy Analysis Report	<ul style="list-style-type: none"> ➤ Energy Analysis Report can be configured and viewed when its log data is moved to the Snowflake.
Support Energy Demand Response	<ul style="list-style-type: none"> ➤ Shed command can be sent and managed for Site Supervisor and E3 controllers.
Support Setpoint Management	<ul style="list-style-type: none"> ➤ E3 Setpoint Management feature is now supported.
Support FQR	<ul style="list-style-type: none"> ➤ FQR for E3 now supported.
Support Device	<ul style="list-style-type: none"> ➤ CC200 for E2 now supported. <ul style="list-style-type: none"> • Read and write to CC200 now supported. • System GS Screen for CC200 now supported. • Setpoint Management for CC200 now supported.

Table 1: Connect+ 1.5.4F02 Features and Fix Matrix

Feature Module	Enhancements and Fixes
Other Fixes	<ul style="list-style-type: none">➤ System time can now be displayed in a GS Screen when NTP is enabled on the controller.➤ In Standard Circuits Graphical Screen, associate GSImages: "DOOR SWITCH" with "Walk In" to enable the door open or closed based on "DOOR SWITCH" status.➤ The Run Setpoint Resolution activity will not freeze the length of time exceeds 15 minutes.➤ Sites in the List Power Builder can now be filtered if the site name contains an apostrophe (').➤ Accent marks that appear above certain letters in Spanish now display correctly in Spanish.➤ A Group Configuration can now be saved if more than 10,000 sites are listed in the Configuration page.➤ More than 255 characters can now be entered in the Forward Advisory Additional Emails address field.➤ System performance optimized for executing activities, which resolves reported issues such as slow system startup, activity freeze, and slow GS screen loading.

Minimum Hardware Requirement Changes:

Minimum of a 2 CPU 2.5 Ghz Xeon or iCore class (or equivalent) and 4 GB memory with 50 GB disk space is recommended. For better performance with more than 200 sites connected or frequent log retrieval, a 4 CPU and 8 GB memory with 100 GB disk space is recommended.

Supported Databases:

- Microsoft SQL Server 2019 (64 bit)
- Microsoft SQL Server 2016 (64 bit)

Please note that Oracle Database and MySQL Databases are NOT supported.

Supported Application Server Platforms (Microsoft Windows only):

- Microsoft Windows Server 2019 R2 Enterprise
- Microsoft Windows Server 2016 R2 Enterprise

Supported Environment Configuration:

- Tomcat 10.0.21
- JRE 8.321

Supported Browsers:

- Limited support for Microsoft IE9, IE10, and IE11, Edge
- Latest version of Chrome
- Latest version of Firefox

Supported Controller Versions:

- E2 3.10F05/4.10F05
- Site Supervisor 2.21F01
- E3 2.21F01
- Danfoss AK-SC255 2.246, AK-SC355 3.105, AK-SM880 8.081
- XWEB EVO 5.7.2, Lidl13.2

Note some older device versions may no longer be compatible. Contact Technical Support for more information.

For Technical Support:

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Scan the QR code to
access the Connect+
web page:



Visit our website at copeland.com/en-us/products/controls-monitoring-systems for the latest technical documentation and updates.

For Technical Support call **833-409-7505** or email ColdChain.TechnicalServices@Copeland.com