

Connect+

1.5.3F02 Software Update Now Available

A new general release version of Connect+ has been released and is available for customer upgrade.

For more information, visit the Connect+ page on the Copeland website:

<https://www.copeland.com/en-us/products/controls-monitoring-systems/facility-monitoring/connect>



Connect+ Adds the Following Enhancements and Fixes:

Table 1: Connect+ 1.5.3F02 Features and Fix Matrix

Feature Module	Enhancements and Fixes
Support Danfoss	<ul style="list-style-type: none"> ➤ Support added for Danfoss AK-SM880 alarms in Connect+ ➤ Support added for Alarm Receiving when Danfoss controllers are grouped together. ➤ Support added for Danfoss Alarm Forwarding to email.
Support Condition Based Maintenance	<ul style="list-style-type: none"> ➤ Support added for Condition Based Maintenance function for Site Supervisor and E3 controllers.
Other Fixes	<ul style="list-style-type: none"> ➤ Support added for Tomcat 10. ➤ Corrected CaseType "SDFM-SglDk frz meat" image from WalkInBlueCoil.jpg to CoffinBackground.jpg. ➤ When the system screen is configured as a single link of a widget, and that widget is clicked, you will jump to the system screen. Once the system screen has been set as the system Home page and the home icon is clicked, a fatal error will no longer appear. ➤ Support added for XM Circuit in Refrigeration Summary GS. ➤ Fixed issue that intermittently displayed System Time for Site Supervisor as NONE. ➤ Users can now see Layout with background image from XWEB Terminal Mode. ➤ User logout will no longer hang when a user logs in and out repeatedly from XWEB Terminal Mode. ➤ Fixed error when changing device setting from XWEB Terminal Mode. ➤ Unified the Application Type name of the Navigation tree and Add Application page for Site Supervisor and E3 controllers. ➤ Message added in FQR configuration that notifies users of the recommended logo size ratio. ➤ Users can now revert exceptions for "Prod Alarm Delay" of "XM Circuit" points. ➤ Short time zone is now supported in the Setpoint Resolution service.

Minimum Hardware Requirement Changes:

Minimum of a 2 CPU 2.5 Ghz Xeon or iCore class (or equivalent) and 4 GB memory with 50 GB disk space is recommended. For better performance with more than 200 sites connected or frequent log retrieval a 4 CPU and 8 GB memory with 100 GB disk space is recommended.

Supported Databases:

- Microsoft SQL Server 2019 (64 bit)
- Microsoft SQL Server 2016 (64 bit)

Please note that Oracle Database and MySQL Databases are NOT supported.

Supported Application Server Platforms (Microsoft Windows only):

- Microsoft Windows Server 2019 R2 Enterprise
- Microsoft Windows Server 2016 R2 Enterprise
- Microsoft Windows Server 2012 R2 Enterprise
- Microsoft Windows Server 2008 R2 Enterprise

Supported Browsers:

- Limited support for Microsoft IE9, IE10, and IE11, Edge
- Latest version of Chrome
- Latest version of Firefox

Supported Controller Versions:

- E2 3.10F05/4.10F05
- Site Supervisor 2.19F01
- E3 2.19F01
- Danfoss AK-SC255 2.246, AK-SC355 3.105, AK-SM880 8.081
- XWEB EVO 5.7.0, Lidl13.1

Note some older device versions may no longer be compatible. Contact Technical Support for more information.

For Technical Support:

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Scan the QR code to
access the Connect+
web page:



Visit our website at copeland.com/en-us/products/controls-monitoring-systems for the latest technical documentation and updates.

For Technical Support call **833-409-7505** or email ColdChain.TechnicalServices@Copeland.com