

Connect+

1.5.1 Software Update Now Available

A new general release version of Connect+ has been released and is available for customer upgrade.

For more information, visit the Connect+ page on the Copeland website:

<https://www.copeland.com/en-us/products/controls-monitoring-systems/facility-monitoring/connect>



Connect+ Adds the Following Enhancements and Fixes:

Table 1: Connect+ 1.5.1 Features and Fix Matrix

Feature Module	Enhancements and Fixes
GS Screen	<ul style="list-style-type: none"> ➤ Supports Graphical Status screen and Defrost Summary for Circuit (XM). ➤ Added Product Temp related points in the Status screen of Circuit (XM) and Circuit (Case). ➤ Users can now edit the GS screen only when Edit GS Screen privilege has been assigned. ➤ Users can now see the Setpoint Property table with the schedule events shown in the Status screen of the Time Schedule. ➤ GS Screen load time for Site Supervisor and E3 has been improved from more than 10 seconds to approximately 5 seconds for 250 points.
Support Danfoss	<ul style="list-style-type: none"> ➤ Supports Danfoss AK-SM880 controller in Connect+ for Ref/HVAC/Lighting/Energy point and value monitoring.
Security	<ul style="list-style-type: none"> ➤ Supports SSO account Auto-binding for Connect+ users.

Table 1: Connect+ 1.5.1 Features and Fix Matrix

Feature Module	Enhancements and Fixes
Other Fixes	<ul style="list-style-type: none"> ➤ Supports Tomcat 9.0 ➤ Users can now retrieve a 15-second log from the controller successfully. ➤ Users can now see the controller system time in Connect+ ➤ Users can now see correct format of Audit Log, Connection Log and Pending Report in Controller Logs and Stats page. ➤ Users can now see Save, Apply, Cancel button in Edit Application page without scrolling down. ➤ Removed "Cell Phone" of User Access from Edit Application and Setpoint Broadcast page for Site Supervisor 2.15 and above versions. ➤ Users can now see the complete list of filter items for each column in Setpoint Approve/Reject page. ➤ Users can now see View Setpoint Benchmark page with large data if they frequently use the click next for pagination. ➤ The current password is hidden in the User Info page. ➤ Optimizing the recovery job so that the advisory can be forwarded to UARD successfully even "InboundAdvisoryQueueToAdvisoryJob" has crashed. ➤ Improved the CBM job performance to reduce the activity fail rate. ➤ Users can now be redirected to XWEB Terminal Mode successfully when clicking Controller View of XWEB from Advisory Map page. ➤ Users can now be redirected to XWEB Terminal Mode successfully when the Terminal Mode link in the GS Screen External URL field has been configured. ➤ Users can now save alarm level configuration with special character from the XWEB Terminal Mode.

Minimum Hardware Requirement Changes:

Minimum of a 2 CPU 2.5 Ghz Xeon or iCore class (or equivalent) and 4 GB memory with 50 GB disk space is recommended. For better performance with more than 200 sites connected or frequent log retrieval a 4 CPU and 8 GB memory with 100 GB disk space is recommended.

Supported Databases:

- Microsoft SQL Server 2019 (64 bit)
- Microsoft SQL Server 2016 (64 bit)

Please note that Oracle Database and MySQL Databases are NOT supported.

Supported Application Server Platforms (Microsoft Windows only):

- Microsoft Windows Server 2019 R2 Enterprise
- Microsoft Windows Server 2016 R2 Enterprise
- Microsoft Windows Server 2012 R2 Enterprise
- Microsoft Windows Server 2008 R2 Enterprise

Supported Browsers:

- Limited support for Microsoft IE9, IE10 and IE11, Edge
- Latest version of Chrome
- Latest version of Firefox

Supported Controller Versions:

- E2 3.10F04/4.10F04
- Site Supervisor 2.17F01
- E3 2.17F01
- Danfoss AK-SC255 2.246, AK-SC355 3.105, AK-SM880 8.053
- XWEB EVO 5.6.0, Lidl 13

Note some older device versions may no longer be compatible. Contact Technical Support for more information.

For Technical Support:

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Scan the QR code to
access the Connect+
web page:



Visit our website at copeland.com/en-us/products/controls-monitoring-systems for the latest technical documentation and updates.

For Technical Support call **833-409-7505** or email ColdChain.TechnicalServices@Copeland.com