

Connect+

1.5.5F01 Software Update Now Available

A new general release version of Connect+ has been released and is available for customer upgrade.

For more information, visit the Connect+ page on the Copeland website:

<https://www.copeland.com/en-us/products/controls-monitoring-systems/facility-monitoring/connect>



Connect+ Adds the Following Enhancements and Fixes:

Table 1: Connect+ 1.5.5F01 Features and Fix Matrix

Feature Module	Enhancements and Fixes
Support E3/Site Supervisor Time Schedule Enhancement	<ul style="list-style-type: none"> ➤ Time Schedule slave events can be sent with a date selection to the controller. ➤ Absolute time can now be configured and sent to the controller. ➤ Time Schedules can be configured with "+" relative time from the UI.
Support Technical Contact Information	<ul style="list-style-type: none"> ➤ Technical contact website link and QR Codes are now provided.
Performance Improvement	<ul style="list-style-type: none"> ➤ Performance of pages that load user information have been optimized. ➤ Tomcat startup time has been optimized. ➤ Performance of the Advisory Map has been optimized.
Other Fixes	<ul style="list-style-type: none"> ➤ The backup mechanism that checks if the backup file is valid has been enhanced. ➤ Tomcat 10 can now be installed in a non-default path. ➤ GSAppSummaryTable widget can now be added from directory and site levels. ➤ Refrigerant type- R507 in CB Maintenance service is now supported. ➤ Site or unit name change will no longer cause GS Screens to load slowly. ➤ Refrigerant value of XEV 22D is now displayed correctly when it is 134.

Minimum Hardware Requirement Changes:

Minimum of a 2 CPU 2.5 Ghz Xeon or iCore class (or equivalent) and 4 GB memory with 50 GB disk space is recommended. For better performance with more than 200 sites connected or frequent log retrieval, a 4 CPU and 8 GB memory with 100 GB disk space is recommended.

Supported Databases:

- Microsoft SQL Server 2019 (64 bit)
- Microsoft SQL Server 2016 (64 bit)

Please note that Oracle Database and MySQL Databases are NOT supported.

Supported Application Server Platforms (Microsoft Windows only):

- Microsoft Windows Server 2019 R2 Enterprise
- Microsoft Windows Server 2016 R2 Enterprise

Supported Environment Configuration:

- Tomcat 10.0.21
- JRE 8.321

Supported Browsers:

- Limited support for Microsoft IE9, IE10, and IE11, Edge
- Latest version of Chrome
- Latest version of Firefox

Supported Controller Versions:

- E2 3.10F05/4.10F05
- Site Supervisor 2.22F01
- E3 2.22F01
- Danfoss AK-SC255 2.246, AK-SC355 3.105, AK-SM880 8.081
- XWEB EVO 5.7.2, Lidl 13.2

Note some older device versions may no longer be compatible. Contact Technical Support for more information.

For Technical Support:

- +1 770-425-2724
- ColdChain.TechnicalServices@Copeland.com

Scan the QR code to
access the Connect+
web page:



Visit our website at copeland.com/en-us/products/controls-monitoring-systems for the latest technical documentation and updates.

For Technical Support call **833-409-7505** or email ColdChain.TechnicalServices@Copeland.com