

# Connect+

## 1.5.7F01 Software Update Now Available

A new general release version of Connect+ has been released and is available for customer upgrade.

For more information, visit the Connect+ page on the Copeland website:

<https://www.copeland.com/en-us/products/controls-monitoring-systems/facility-monitoring/connect>



## Connect+ Adds the Following Enhancements and Fixes:

Table 1: Connect+ 1.5.7F01 Features and Fix Matrix

Feature Module	Enhancements and Fixes
Support E2	<ul style="list-style-type: none"> <li>➤ Manual defrost can be executed for XM Circuit of E2 from Connect+.</li> <li>➤ E2 return-to-normal advisories now have the correct return-to-normal date.</li> <li>➤ Users now can see that advisories that were reset or cleared on E2 have returned to normal in Connect+.</li> </ul> <p><b>NOTE:</b></p> <ul style="list-style-type: none"> <li>• Only E2E supports this functionality. E2 standard controllers do not support it.</li> <li>• This functionality needs to be compatible with below controller versions:               <ul style="list-style-type: none"> <li>○ E2E 4.11F01 and above versions.</li> <li>○ Site Supervisor or E3 2.24F01 and above version as the mix group gateway.</li> </ul> </li> </ul>

**Table 1 - Connect+ 1.5.7F01 Features and Fix Matrix**

Feature Module	Enhancements and Fixes
GS Screen	<ul style="list-style-type: none"> <li>➤ Graphical Status screen of Site Supervisor, E3, and iPro DAC support added.</li> <li>➤ System screen for Control Link CD support added.</li> <li>➤ System screen support added for NVR Board applications.                             <ul style="list-style-type: none"> <li>• Case Input Module</li> <li>• Case Output Module</li> <li>• Analog Input Module</li> <li>• Analog Output Module</li> <li>• Rack Input Module</li> <li>• Rack Output Module</li> <li>• Condenser Control Module</li> </ul> </li> <li>➤ System screen for XM67x_54 device support added.</li> <li>➤ System screen for CO2 applications support added.                             <ul style="list-style-type: none"> <li>• iPro CO2</li> <li>• CO2 Group</li> <li>• iPRORack TCO2 v64</li> <li>• iPRORack TCO2 v64 WEST END</li> </ul> </li> <li>➤ Point value changed from 1 decimal to 2 decimals in GS Screen and Edit Application page.</li> <li>➤ GS Screen Visibility Qualifier input length enhanced from 250 to 1000 in GS Screen.</li> </ul>
Performance	<ul style="list-style-type: none"> <li>➤ Connect+ startup time has been optimized when there are large activity historical records.</li> <li>➤ The forward advisory process has been enhanced so that sending emails will not be blocked if the SMTP server becomes temporarily unresponsive.</li> <li>➤ Loading performance of the Advisory View page has been improved.</li> </ul>
Other Fixes	<ul style="list-style-type: none"> <li>➤ Lists in the power builder page can be filtered normally if there are more than 2100 sites under a directory.</li> <li>➤ The activity stuck issue has been fixed when more than 100 points on a GS screen are being watched frequently.</li> <li>➤ Tomcat has been upgraded to 10.0.27</li> </ul>

**Minimum Hardware Requirement Changes:**

Minimum of a 2 CPU 2.5 Ghz Xeon or iCore class (or equivalent) and 4 GB memory with 50 GB disk space is recommended. For better performance with more than 200 sites connected or frequent log retrieval, a 4 CPU and 8 GB memory with 100 GB disk space is recommended.

**Supported Databases:**

- Microsoft SQL Server 2019 (64 bit)
- Microsoft SQL Server 2016 (64 bit)

*Please note that Oracle Database and MySQL Databases are NOT supported.*

**Supported Application Server Platforms (Microsoft Windows only):**

- Microsoft Windows Server 2019 R2 Enterprise
- Microsoft Windows Server 2016 R2 Enterprise

**Supported Environment Configuration:**

- Tomcat 10.0.27
- JRE 8.321

## Supported Browsers:

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- Limited support for Microsoft IE9, IE10, and IE11, Edge
- Latest version of Chrome
- Latest version of Firefox

## Supported Controller Versions:

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- E2 3.11F01/4.11F01
- Site Supervisor 2.24F01
- E3 2.24F01
- Danfoss AK-SC255 2.246, AK-SC355 3.105, AK-SM880 8.081
- XWEB EVO 5.8.0B2, Lidl13.3
- XWEB PRO 1.2.0

*Note some older device versions may no longer be compatible. Contact Technical Support for more information.*

## For Technical Support:

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Scan the QR code to  
access the Connect+  
web page:



Visit our website at [copeland.com/en-us/products/controls-monitoring-systems](https://copeland.com/en-us/products/controls-monitoring-systems) for the latest technical documentation and updates.

For Technical Support call **833-409-7505** or email [ColdChain.TechnicalServices@Copeland.com](mailto:ColdChain.TechnicalServices@Copeland.com)